



Colorado Springs Utilities

It's how we're all connected

2025 Rate Case

Final Utilities Rules and Regulations
(URR) Tariff Sheets

**Utilities Rules and Regulations
(URR)**

Final Tariff Sheets

Effective January 1, 2025

UTILITIES RULES AND REGULATIONS

TABLE OF CONTENTS

<u>DESCRIPTION</u>	<u>SHEET NO.</u>
I. Introduction and Fees.....	5
A. Instructions and Definitions	5
1. Introduction	5
2. Definitions	5
B. Fees.....	13
C. Development Fees	17
D. Annexation Application Fees	19
E. Trip Fee	19
F. Failed Reinspection Return Trip Fee	19
G. Convenience Fee	19
H. Development – Financial Responsibility for New Premises	20
I. Standby Service Fee	20
J. Large Load Interconnection Study Fees.....	20
II. Starting Service.....	20.1
A. Application and Financial Responsibility	20.1
1. Application	20.1
2. Financial Responsibility	20.2
3. Rate Selection.....	21
B. Deposits.....	22
1. General	22
2. Residential Accounts	22
3. Nonresidential Accounts	23
4. Interest on Deposits	24
III. Receiving Service	24
A. Billing.....	24
1. General	24

UTILITIES RULES AND REGULATIONS

TABLE OF CONTENTS

<u>DESCRIPTION</u>	<u>SHEET NO.</u>
B. Underbilling	26
1. Residential Service	26
2. Nonresidential Service.....	26
C. Overbilling	27
D. Credit Balance Refund	27
E. Water Leak Adjustment	28
1. General	28
2. Residential Service	28
3. Nonresidential Service.....	29
F. Budget Billing Plan	31
G. Summary Billing	32
H. Significant Meter Failure Policy	32
I. Economic Development Special Contracts	33
IV. Ending Service	34
A. Discontinuance of Service	34
1. General Provisions	34
2. Discontinuance by Customer or Premises Owner	35
3. Discontinuance by Utilities for Failure to Pay When Due	35
4. Discontinuance by Utilities for Other Causes	36
B. Notice and Procedure of Discontinuance.....	38
C. Restoring Service After Discontinuance.....	40
1. Conditions for Restoring Service	40
2. Effect of Discontinuance on Access and Facilities or Service Charges.....	41
V. Other Rights, Liabilities and Obligations	41
A. Rights of Access	41
B. Liability of Utilities.....	42

Approval Date: November 12, 2024
Effective Date: January 1, 2025
Resolution No.

UTILITIES RULES AND REGULATIONS

TABLE OF CONTENTS

<u>DESCRIPTION</u>	<u>SHEET NO.</u>
C. Resale.....	43
D. Service Interruptions or Curtailments.....	44
E. Meters	44
1. Tagging of Meters	44
2. Nonstandard Meter Installations	44
F. Rights of Landlords	46
1. Third Party Notification	46
2. Interim Service or Always Disconnect.....	46
G. Master Meters – No Resale.....	47
H. Use, Account Access, Disclosure and Release of Information.....	47
1. Use of Account Information.....	47
2. Account Access	48
3. Disclosure of Information.....	48
4. Release of Information	48
I. Dispute Resolution Procedure	49
1. General	49
2. Informal Review	50
3. Request for Informal Review	50
4. Formal Review	52
5. Formal Review Process	53
6. Final Decision.....	55
VI. Electric	56
A. Electric Service Standards	56
B. Electric Line Extensions and Services.....	59
C. Demand Metering – Electric.....	66

Approval Date: November 12, 2024
Effective Date: January 1, 2025
Resolution No.



UTILITIES RULES AND REGULATIONS

TABLE OF CONTENTS

<u>DESCRIPTION</u>	<u>SHEET NO.</u>
D. Electric Power Factor Correction.....	66
E. Enhanced Power Service Option	67
F. Network Service – Electric	67
G. Attachments to Facilities	67
H. Utilities’ Liability – Electric	67
I. Renewable Energy System Interconnection Application Review Fee	67.1
VII. Natural Gas	68
A. Natural Gas Priorities and Conditions of Applications.....	68
B. Natural Gas Service Standards.....	68
C. Natural Gas Meters and Service Connections	68
D. Installation and Maintenance of Natural Gas Piping.....	69
E. Natural Gas Interconnected Fuel Line Piping.....	70
F. Discontinuance of Natural Gas Service for Unsafe Condition	70
G. Extension of Natural Gas Mains and Services.....	72
VIII. Water.....	82
A. Water Connection Charges and Fees	82
B. Water Extension Policy.....	91
C. Water Recovery Agreement Charge	93
D. Augmentation Water Service Extension.....	96
E. Nonpotable Water Service Extension	96
F. Water Service Permit Fees.....	96
G. Utilities’ Liability – Water.....	99
H. Backflow Test Entry Fee	99.1
I. Applicability of City Code – Water	99.1
J. Exclusive Water Service Territory.....	100
K. Water Regional System Availability Fee.....	102.1

Approval Date: November 1, 2024
Effective Date: January 1, 2025
Resolution No.



UTILITIES RULES AND REGULATIONS

TABLE OF CONTENTS

<u>DESCRIPTION</u>	<u>SHEET NO.</u>
IX. Wastewater.....	103
A. Wastewater Permit Fee	103
B. Wastewater Development Charge.....	104
C. Wastewater Extension Policy	112
D. Wastewater Recovery Agreement Charge	115
E. Discharge Permit Fee.....	117
F. Zero Discharge Permit	117
G. Applicability of City Code – Wastewater	117
H. Wastewater Regional System Availability Fee.....	118

Approval Date: November 12, 2024
Effective Date: January 1, 2025
Resolution No.

UTILITIES RULES AND REGULATIONS

GENERAL

B. Fees

Utilities may charge and collect fees as described in the below table, by contract, or as established by City Code Section 14.8.109 for Stormwater service fees. For fees associated with the Development Annexation Application process, see Sections I.C., Development Fees and Section I.D. Annexation Application Fees.

DESCRIPTION	AMOUNT	REFERENCE
GENERAL		
Trip Fee and/or Restoration of Service Fee <ul style="list-style-type: none"> Residential Nonresidential Additional charge for after-hours restorations (outside of Utilities normal working business hours) 	\$70.00 \$70.00 \$40.00	General, Sheet Nos. 19, 37-38, 40
Standby Service Fee	\$250.00	General, Sheet No. 20
Large Load Interconnection Study Fees <ul style="list-style-type: none"> Electric Fee Advance Payment <ul style="list-style-type: none"> 20 MW base fee Additional charge per MW over 20 MW 100 MW base fee Additional charge per MW over 100 MW 200 MW and greater fee Natural Gas Fee Water Fee Wastewater Fee 	\$35,000.00 \$1,000.00 \$150,000.00 \$1,000.00 \$250,000.00 \$1,000.00 \$2,000.00 \$2,000.00	General, Sheet No. 20
Returned Payment Fee (whether returned/refused payment was attempted by check, EFT, debit/credit card or other means).	\$30.00	General, Sheet No. 24
Opt-Out Program Fee (for nonstandard meters) <ul style="list-style-type: none"> One-time fee to enter program Quarterly manual read charge 	\$109.00 \$35.00	General, Sheet Nos. 45-46

Approval Date: November 12, 2024
Effective Date: January 1, 2025
Resolution No.

UTILITIES RULES AND REGULATIONS

GENERAL

Fees – cont'd

DESCRIPTION	AMOUNT	REFERENCE
ELECTRIC		
Electric Line Extension Fees (Single Service only)		Electric, Sheet Nos. 59-65
<ul style="list-style-type: none"> • Inspection and Connection Fee • Return Trip Fee (including late appointment cancellations) • Distribution Charge (Contribution in Aid of Construction) <ul style="list-style-type: none"> ○ Primary distribution line* ○ 3-phase 200 amp mainline ○ 3-phase 600 amp mainline ○ Additional charge for congested space 	<p>\$585.00</p> <p>\$450.00</p> <p>\$60.47/linear foot</p> <p>\$55.83/circuit foot</p> <p>Time and Materials Cost</p> <p>\$11.55/linear foot</p>	
* Commercial and industrial extensions are customer installed, with all trenching, compaction, etc.; all circuit-feet lengths are as estimated by Utilities. Primary distribution line fee not applicable.		
Electric Temporary Service Connection Fee	\$260.00	Electric, Sheet Nos. 65-66
Pedestal Damage Fee	Cost of Repairs	Electric, Sheet No. 66
Renewable Energy System Interconnection Application Review Fee		Electric, Sheet No. 67.1
<ul style="list-style-type: none"> • Less than or equal to 150 kW • Greater than 150 kW 	<p>\$100.00</p> <p>\$1,000.00</p>	
NATURAL GAS		
Natural Gas Line Extension Fees (Single Service only)		Natural Gas, Sheet Nos. 72-81
<ul style="list-style-type: none"> • Inspection and Connection Fee • Return Trip Fee • Inspection and Connection Fee for other polyethylene services less than 2" in diameter (Per Stub) • Distribution Charge (Contribution in Aid of Construction) <ul style="list-style-type: none"> ○ Natural Gas main and service stub ○ Natural Gas mainline <ul style="list-style-type: none"> • Less than 150 PSIG • Greater than or equal to 150 PSIG ○ Additional charge for congested space 	<p>\$585.00</p> <p>\$450.00</p> <p>\$496.85</p> <p>\$30.75/linear foot</p> <p>\$33.71/linear foot</p> <p>Time and Materials Cost</p> <p>\$11.55/linear foot</p>	

Approval Date: November 12, 2024
Effective Date: January 1, 2025
Resolution No.

UTILITIES RULES AND REGULATIONS

GENERAL

Fees – cont'd

DESCRIPTION	AMOUNT	REFERENCE
ELECTRIC AND NATURAL GAS LINE EXTENSION		
Electric and Natural Gas Fees (Joint Service)		Electric, Sheet Nos. 59-65 Natural Gas, Sheet Nos. 72-81
<ul style="list-style-type: none"> • Inspection and Connection Fee 	\$900.00	
<ul style="list-style-type: none"> • Inspection and Connection Fee for other polyethylene services less than 2" in diameter (Per Stub) 	\$779.32	
<ul style="list-style-type: none"> • Return Trip Fee (including late appointment cancellations) 	\$734.00	
<ul style="list-style-type: none"> • Electric Distribution Charge (Contribution in Aid of Construction) <ul style="list-style-type: none"> ○ Primary distribution line* ○ 3-phase 200 amp main line ○ 3-phase 600 amp main line ○ Additional charge for congested space 	\$54.85/linear foot \$50.66/circuit foot Time and Materials Cost \$5.78/linear foot	
* Commercial and industrial extensions are customer installed, with all trenching, compaction, etc.; all circuit-feet lengths are as estimated by Utilities. Primary distribution line fee not applicable.		
<ul style="list-style-type: none"> • Natural Gas Distribution Charge (Contribution in Aid of Construction) <ul style="list-style-type: none"> ○ Natural Gas main and service stub ○ Natural Gas mainline <ul style="list-style-type: none"> • Less than 150 PSIG • Greater than or equal to 150 PSIG ○ Additional charge for congested space 	\$21.12/linear foot \$23.83/linear foot Time and Materials Cost \$5.78/linear foot	
<ul style="list-style-type: none"> • Cancellation Fees (Reduced in certain circumstances per Utilities' policy) <ul style="list-style-type: none"> ○ Step One Fee ○ Step Two Fee ○ Step Three Fee 	% of Applicable Return Trip Fee 10% 25% 50%	Electric, Sheet No. 65 Natural Gas, Sheet No. 81

Approval Date: November 12, 2024
 Effective Date: January 1, 2025
 Resolution No.

UTILITIES RULES AND REGULATIONS

GENERAL

Fees – cont'd

DESCRIPTION	AMOUNT	REFERENCE
WASTEWATER		
Wastewater non-compliance with Utilities' <i>Line Extension and Service Standards</i>		Wastewater, Sheet No. 103
<ul style="list-style-type: none"> • First violation • Second & subsequent violations 	<p>\$0.00 - \$500.00</p> <p>\$500.00 - \$1,000.00</p>	
Wastewater, Emergency and After-Hours Inspection	Time and Materials Cost	Wastewater, Sheet No. 103
Residential Wastewater Fees (including mobile homes, townhouses)		Wastewater, Sheet No. 103
<ul style="list-style-type: none"> • New Connection • Additional installation, repair or alteration • Reinspection 	<p>\$160.00</p> <p>\$200.00</p> <p>\$100.00</p>	
Multi-Family Wastewater Fees, per service line		Wastewater, Sheet No. 103
<ul style="list-style-type: none"> • New Connection • Additional installation, repair or alteration • Reinspection 	<p>\$200.00</p> <p>\$240.00</p> <p>\$140.00</p>	
Nonresidential Wastewater, without grease trap		Wastewater, Sheet No. 103
<ul style="list-style-type: none"> • New Connection • Additional installation, repair or alteration • Reinspection 	<p>\$200.00</p> <p>\$240.00</p> <p>\$140.00</p>	
Nonresidential Wastewater, with grease trap or sand/oil interceptor		Wastewater, Sheet No. 103
<ul style="list-style-type: none"> • New Connection • Additional installation, repair or alteration • Reinspection 	<p>\$350.00</p> <p>\$390.00</p> <p>\$290.00</p>	
Wastewater Small Discharger (between 1 and 49,999 gallons per day on average) Permit Fee, per calendar year (no pro-rata)	\$1,500.00	Wastewater, Sheet No. 117
Wastewater Large Discharger (exceeding 50,000 gallons per day on average) Permit Fee, per calendar year (no pro-rata)	\$2,200.00	Wastewater, Sheet No. 117
Wastewater Zero Discharger Permit Fee, per calendar year (no pro-rata)	\$150.00	Wastewater, Sheet No. 117

Approval Date: November 12, 2024
 Effective Date: January 1, 2025
 Resolution No.

UTILITIES RULES AND REGULATIONS

GENERAL

Development Fees – cont'd

FEE	AMOUNT	PAYABLE AT TIME OF:
<ul style="list-style-type: none"> • Utilities' preparation of Hydraulic Analysis Reports – Moderately Complex Application, for sites greater than 40 acres and less than 960 acres, and located within a single pressure zone and no coordination with other pressure zones required and for sites less than 40 acres, and located within multiple pressure zones • Revisions, per hour 	<p style="text-align: center;">\$3,200.00</p> <p style="text-align: center;">\$200.00</p>	<p>Prior to Development Plan approval or upon invoicing</p>
<ul style="list-style-type: none"> • Utilities' preparation of Hydraulic Analysis Reports – Basic Application, for less than 40 acres and located with a single pressure zone and no coordination with other pressure zones required • Revisions, per hour 	<p style="text-align: center;">\$1,600.00</p> <p style="text-align: center;">\$200.00</p>	<p>Prior to Development Plan approval or upon invoicing</p>
<ul style="list-style-type: none"> • Fire flow reports <ul style="list-style-type: none"> ○ New Development <ul style="list-style-type: none"> • Initial two fire flow reports - within twelve-month period • Additional reports, per hour with minimum one-hour charge ○ Existing Hydrant Reports* <ul style="list-style-type: none"> • First request, per site • Additional request, per site, per insistence <p>*Refer to the current edition of the <i>Line Extension and Service Standards – Water</i> for form detailed information pertaining to fire flow report Charges</p>	<p style="text-align: center;">\$0.00</p> <p style="text-align: center;">\$200.00</p> <p style="text-align: center;">\$0.00</p> <p style="text-align: center;">\$50.00</p>	<p>Prior to construction plan approval or upon invoicing</p>
<ul style="list-style-type: none"> • Utilities' preparation of Wastewater Analysis Report – Large Application, for sites greater than 960 acres • Revisions, per hour 	<p style="text-align: center;">\$4,800.00</p> <p style="text-align: center;">\$200.00</p>	<p>Prior to Development Plan approval or upon invoicing</p>
<ul style="list-style-type: none"> • Utilities' preparation of Wastewater Analysis Reports – Moderately Complex Application, for sites greater than 40 acres and less than 960 acres • Revisions, per hour 	<p style="text-align: center;">\$3,200.00</p> <p style="text-align: center;">\$200.00</p>	<p>Prior to Development Plan approval or upon invoicing</p>
<ul style="list-style-type: none"> • Utilities' preparation of Wastewater Analysis Reports – Basic Application, for sites less than 40 acres • Revisions, per hour 	<p style="text-align: center;">\$1,600.00</p> <p style="text-align: center;">\$200.00</p>	<p>Prior to Development Plan approval or upon invoicing</p>

Approval Date: November 12, 2024
 Effective Date: January 1, 2025
 Resolution No.

UTILITIES RULES AND REGULATIONS

GENERAL

Development Fees – cont'd

FEE	AMOUNT	PAYABLE AT TIME OF:
<ul style="list-style-type: none"> • Construction Drawing Review <ul style="list-style-type: none"> ○ First three submittals ○ Additional submittals, per submittal ○ Submittal for signatures ○ Revisions, per revision ○ Utility Service Plan (service lines only, per submittal, no signature fee required) 	\$0.00 \$500.00 \$100.00 \$200.00 \$300.00	Prior to Construction Drawing approval or upon invoicing

D. Annexation Application Fees

Annexation requests requiring utility studies and/or analysis not already included in Utilities' existing system plans, including but not limited to, utility routing studies, interim wholesale service analysis, utility service territory invasion analysis, water quality studies, stranded asset analysis, and facility studies will be assessed Annexation Application Fees. De minimis reviews are not charged Annexation Application Fees.

FEE	AMOUNT	PAYABLE AT TIME OF:
<ul style="list-style-type: none"> • Annexation Application Fees, per hour 	\$200.00	Prior to review or analysis release or upon invoicing

E. Trip Fee

Utilities will charge a Trip fee as defined in these Utilities Rules and Regulations for purposes including but not limited to: inspection, connection, reinspection, field collection, restoration, and other instances requiring a trip by Utilities. See Section I.B. Fee Table.

F. Failed Reinspection

All new gas and water meter loops must meet the standards set forth in Utilities' service applicable *Line Extension and Service Standards*. If a gas or water meter loop fails to pass the initial inspection, the meter loop will be tagged with a rejection notice. All deficiencies must be corrected before a reinspection is requested or Trip fee will be charged for each failed reinspection return trip by Utilities. See Section I.B. Fee Table.

G. Convenience Fees

Third parties who process bill payments to Utilities for Customers' convenience may determine and collect from Customers any reasonable fee for their services.

Approval Date: November 12, 2024
 Effective Date: January 1, 2025
 Resolution No.

UTILITIES RULES AND REGULATIONS

GENERAL

H. Development – Financial Responsibility for New Premises

The contractor or builder of a new or renovated Premises requesting or using utility services for that Premises will remain solely responsible for such services until both of the following occur: (i) a Certificate of Occupancy is issued by the Pikes Peak Regional Building Department for the Premises and (ii) another Customer assumes responsibility for the services for that Premises or the services for that Premises are terminated at the request of the contractor or builder.

I. Standby Service Fee

In accordance with City Code, a Standby Service Fee, applicable to, but not limited to standby services and relocations, will be charged associated with excavations near underground facilities. See Section I.B. Fee Table.

J. Large Load Interconnection Study Fees

1. General

Subject to the terms and conditions of these Utilities Rules and Regulations, *Line Extension and Service Standards* for each service, and program rules, Customers (or potential Customers) requesting future utility services are required to complete a request for reserving resource and distribution capacity application when potential new and/or expanding loads equal or exceed the following:

- a. Electric – Five megawatts (MW)
- b. Natural Gas – Two and one-half Dth per hour
- c. Water – One quarter of one million gallons per day
- d. Wastewater – One-quarter of one million gallons per day

2. Large Load Interconnection Study Fees and Fee Advance Payments

As defined in *Line Extension and Service Standards* for each service, request for potential new and/or expanding loads that equal or exceed the loads specifications provided below require payment of large load interconnection study fee(s) and/or fee advance payments(s), payable at the time of study request, for each service meeting or exceeding the load size as defined in this section. Large Load Interconnection Study Fees and Advance Payments are in addition to all other applicable fees and charges as defined in Utilities' tariffs, including these Utilities Rules and Regulation. Electric Large Load Interconnection Study Fee Advance Payments in the form of cash are required at the time of study request. In the event actual electric study costs

Approval Date: November 12, 2024
Effective Date: January 1, 2025
Resolution No.

UTILITIES RULES AND REGULATIONS

GENERAL

exceed the advance payment amounts, the Customer will be required to pay the balance upon invoicing. In the event actual electric study costs are less than the advance payment amounts, the balance will be refunded to the Customer without interest. Natural Gas, Water and Wastewater fee amounts are payable at the time of study request and are nonrefundable. See Section I.B. Fee Table.

- a. Electric – 20 MW
 - b. Natural Gas – 10 Dth per hour
 - c. Water – One million gallons per day
 - d. Wastewater - One million gallons per day
3. Upon application and payment of applicable study fees, Utilities will review the feasibility and requirements of providing service for new and/or expanding loads. Subject to Utilities' study results and determination of feasibility, Customers may submit a written notice of intent to interconnect large load in accordance with Utilities' program rules. Subject to availability, Utilities' services to large loads, as defined in this section, will be provided to eligible Customers on a first-come, first-served basis based on the date notice of intent to interconnect large load is received by Utilities. Connection to a Utilities system requires Utilities approval, which is contingent upon the customer satisfying all requirements in Utilities' tariffs, including these Utilities Rules and Regulations, *Line Extension and Service Standards*, City Code, and all applicable program rules and policies.

II. STARTING SERVICE

A. Application and Financial Responsibility

1. Application

- a. Persons requesting utility service must complete an application for service by contacting Utilities.
- b. A natural person requesting utility service must be of full legal age. Utilities shall require some form of identification.
- c. Utilities' acceptance of an application constitutes a binding contractual agreement between Utilities and the Customer, including all applicable provisions of Utilities' Tariffs.
- d. Applicable fees must be paid at the start of service. See Section I.B. Fee Table.

UTILITIES RULES AND REGULATIONS

GENERAL

2. Financial Responsibility

Each Financially Responsible Person—which, as defined in these Utilities Rules and Regulations, includes the Customer, all Users as defined in the City Code, or any Person who is liable because of the effect of other applicable laws or court orders shall be obligated to Utilities for payment, whether or not service is listed in that individual's name. (See City Code Section 12.1.101 "USER" (B) for additional information).

REMAINDER OF THIS SHEET INTENTIONALLY BLANK

Approval Date: November 12, 2024
Effective Date: January 1, 2025
Resolution No.

UTILITIES RULES AND REGULATIONS

GENERAL

Starting Service – cont'd

3. Rate Selection

a. General

Customers are placed on Standard rate offerings based upon their type of service (residential, nonresidential) and the amount of product they consume during the month. Where available, customers may choose optional rate offerings in place of the Standard offering if they meet the qualifications set out in the Availability clause of the optional rate offering. The Customer is ultimately responsible for rate selection and for monitoring the account to ensure that the rate selection remains the best choice and use of utility services. Electric and gas residential rates are not available to master metered or nonresidential accounts.

b. Commercial and Industrial Rate Schedules Subject to Dynamic Rate Switching

Customers are placed on the appropriate Standard rate schedule based upon highest daily usage or highest maximum demand during any of the last 12 billing periods. Because the applicability to Customers of rate schedules varies based on usage and/or demand, Utilities billing system tracks the Customer's usage and/or demand and then each billing period places the Customer on the most appropriate rate schedule under Utilities Dynamic Rate Switching. Dynamic Rate Switching is only applicable to service taken under Standard rate schedules. Should a Customer be switched to a different rate schedule through Dynamic Rate Switching, the Customer may request a one-time review and potential adjustment back to the previous rate schedule if the Customer can demonstrate to Utilities' satisfaction that a unique circumstance or infrequent event caused the change in usage. Utilities will analyze historical consumption patterns and information provided by the Customer to determine the appropriate rate schedule.

UTILITIES RULES AND REGULATIONS

GENERAL

Receiving Service – cont'd

meter failure and, at Utilities' sole discretion, implement reasonable adjustments to the relevant monthly utility bill(s) impacted by the meter failure. The adjustments may include modifying or waiving the Rebilling provision of Section III of these Utilities Rules and Regulations and/or including a 30% reduction to the consumption based charges under the relevant commodity tariff rate schedule for billing periods not to exceed 12 months, in order to phase in the impact of accurate meter reads.

I. Economic Development Special Contracts

1. Utilities may execute special contracts with selected Nonresidential, Commercial, Industrial or Contract Service Customers or may offer to execute special contracts with potential such Customers to support economic development and/or infill/redevelopment. If executed, the special contract shall contain specific provisions relating to the various rates, terms and conditions under which Utilities will provide service(s) to those Customers, including, but not limited to: 1) fee deferrals for Utilities charges and fees, 2) cost participation for relocations, extensions, and capacity improvements, 3) special rates, including rates higher or lower than rates provided in Utilities' Tariffs, for utility products and services, 4) revenue guarantees, 5) financial assurances, and/or 6) terms, conditions, and/or charges in addition to those provided in these Rules and Regulations, Utilities' Tariffs, and *Line Extension and Service Standards* for each service. These specific provisions may differ from the applicable Tariff provisions. The special contract may concern one or more services. Except for the specific rates, terms and conditions contained within the special contract, services(s) shall be provided under the rates, terms and conditions set forth in the Tariffs.
2. A special contract may only be executed by Utilities if all the following conditions are met:
 - a. The Customer (or potential Customer) has been identified as a Customer that offers significant risk or opportunity to Utilities in terms of potential loss or gain to the system(s), because: 1) the Customer may decline or may discontinue (or partially may discontinue) taking service(s) from Utilities, or 2) the Customer may provide its own services(s), or 3) the Customer may seek other alternatives to the service(s) provided by Utilities, or 4) the Customer may increase use of the system to the benefit of Utilities and the remaining Utilities' Customers.
 - b. The approval and subsequent execution of the special contract will not adversely affect the remaining Utilities' Customers.

Approval Date: November 12, 2024
Effective Date: January 1, 2025
Resolution No.

UTILITIES RULES AND REGULATIONS

ELECTRIC

Electric – cont'd

4. Service Limitations
 - a. Instantaneous Demand

In order to protect Utilities' service and infrastructure, any Customer's equipment such as motors, welding equipment, X-ray equipment, furnaces, heat pumps, etc., will have such characteristics, or be equipped with control equipment of such design, that the instantaneous current requirements during starting or cyclic operation are limited so that voltage flicker will conform to Utilities' *Line Extension and Service Standards* for Electric. As a general rule, instantaneous starting current for motors of 10 horsepower or more is limited to approximately 300% of normal full load current.

For residential electric service, the use of any single-phase motor will be limited to 125 amps starting current at 240 volts. Any motor with greater starting current requires review and approval of Utilities prior to installation to assure that voltage flicker will conform to allowable *Line Extension and Service Standards* for Electric.

B. Electric Line Extensions and Services

Utilities, where economically sound and feasible, will extend distribution lines to place of delivery of service to a Customer in its certificated service area in accordance with the terms in this section. This will also apply to load expansions of existing Customers where additional facilities are required to serve them.

Extensions and connections to Utilities' facilities will be made in accordance with the Tariff and City Code.

1. Permanent Extension for Continuous Service
 - a. Extensions

A property Owner or developer is responsible for payment of all fees applicable to the extension of electric system infrastructure necessary to serve the Premise or development. Fees based on time and materials cost require advance payment of the entire estimated cost of design and construction, inclusive of excavation, boring, conduit, wire, vaults, concrete encasement, fill and compaction, switches, labor, restoration, permits, and easements. Fee payments are payable in advance of platting and development.

UTILITIES RULES AND REGULATIONS

ELECTRIC

Electric – cont'd

See Section I.B Fee Table. Upon payment of all applicable fees, extensions will be constructed within 180 days after approval when construction and existence of such extension is economically sound and feasible.

b. Electric Recovery Agreement Charge:

i. Three-phase Mainline Extensions:

The extension of three-phase mainline electric system infrastructure may provide for the service of adjacent unserved or undeveloped lands, or lands beyond the Premise or development. In such circumstances, Utilities may establish a Recovery Agreement with property Owner or developer to collect a pro rata share of the eligible 600 amp extension fees paid pursuant to Section VI.B.1.a. and interest, as provided in section VI.B.1.b.iii., Unit Recovery Charge Calculation, of these Rules and Regulations, from the property Owner or developer of such unserved or undeveloped lands at the time of connection to the facilities and refund such cost as provided in the Recovery Agreement.

If Utilities determines that extension of electric system infrastructure is in the best interest of Utilities to provide electric service to existing Customers, to allow for the continued development within the service area, and/or to provide benefit to the entire service area, Utilities may, at its sole discretion, extend the electric system infrastructure located outside the boundaries of the unserved or undeveloped land prior to payment of fees pursuant to Section VI.B.1.a. Utilities will recover the cost to design and construct such facilities, with interest, through a Recovery Agreement Charge from the property Owner or developer of unserved or undeveloped lands prior to connection to such facilities. Utilities may implement an Advance Recovery Agreement Charge to collect the cost of the facilities in advance of its construction. Advance Recovery Agreements are limited to Utilities' designated projects to the extent Utilities determines, at its sole discretion.

UTILITIES RULES AND REGULATIONS

ELECTRIC

Electric – cont'd

ii. Recovery Agreement Charge:
A Recovery Agreement Charge may be assessed for each connection to an electric three-phase mainline or other facility, where such line or facility is planned or constructed by Utilities or is the subject of a Recovery Agreement between Utilities and the property Owner(s) or developer who paid fees related to such line or facility. Consistent with such agreements, the charge will be in an amount which represents a pro rata share of the fees paid. Property Owner(s) or developer-initiated Recovery Agreements will be collected prior to issuance of a building permit. Utilities-initiated Recovery Agreements will be collected prior to issuance of building permit, or at the time of final plat, or as provided for in the Recovery Agreement. No credits or refunds will be made for these charges. Except as otherwise provided within these Rules and Regulations, the property Owner(s) or developer is responsible for payment of fees for all facilities and related appurtenances in and through the Premises or development upon approval of the plans and specifications by Utilities as provided in the City Code.

iii. Unit Recovery Charge Calculation:
If the property Owner(s) or developer desires to enter into a Recovery Agreement with Utilities, they must submit a Notice of Intent in writing within 365 days after the date of payment of applicable fees. The agreement holder and Utilities will jointly determine the service area of the facilities constructed and determine a Unit Recovery Charge (URC) for the service area. In the event that the agreement holder and Utilities fail to agree, the determination of Utilities is final. For facilities constructed by Utilities prior to payment of fees pursuant to Section VI.B.1.a., Utilities will solely determine the service area of the facilities constructed. The amount of the URC per lot, per acre, or per single family equivalent is computed by the following:

$$URC = \frac{a * (1 + (b + .03) * 5)}{c}$$

where a = fees paid pursuant to VI.B.1.a. of these Rules and Regulations.

UTILITIES RULES AND REGULATIONS

ELECTRIC

Electric – cont'd

where b = Federal Reserve Daily Bank Prime Loan interest rate prevailing at the time the computation of the URC is made, expressed as a decimal.

where c = the number of equal or nearly equal units upon which the URC is based.

The method for establishing a URC for Advance Recovery Agreements will be determined by Utilities, at its sole discretion.

- iv. Recovery Agreement Reimbursement:
Utilities or agreement holder's rights to reimbursement under the provisions of the Recovery Agreement will not exceed the fees paid pursuant to VI.B.1.a. plus the interest factor for a period of 20 years from execution of the agreement, unless Utilities approves a contract period exceeding that time. Utilities or agreement holder's right to reimbursement expires two years after expiration of the Recovery Agreement. No requests for reimbursement by the agreement holder made more than two years after the expiration date will be considered by Utilities.

To receive reimbursements under a Recovery Agreement, the agreement holder will advise Utilities in writing of any changes of address and any assignments of such Recovery Agreement. No later than 90 days following the expiration of the Recovery Agreement, Utilities will notify the agreement holder entitled to reimbursement of all amounts eligible for reimbursement and the date after which reimbursements will not be made. The notice will be made to the agreement holders last known address as reflected in Utilities' records.

UTILITIES RULES AND REGULATIONS

NATURAL GAS

Natural Gas – cont'd

Utilities will shut off the line serving the defective connector and issue a red tag notice.

G. Extension of Natural Gas Mains and Services

Utilities, where economically sound and feasible, will extend mains and Service Stubs to new sales Customers and transportation Shippers in its certificated service area in accordance with the terms in this section. This will also apply to load expansions of existing sales Customers and transportation Shippers where additional facilities are required to serve them.

Extensions and connections to Utilities' facilities will be made in accordance with the Tariff and City Code.

Supply and transportation services will be provided in accordance with the terms of the "Priorities and Conditions of Applications" as stated in Utilities Rules and Regulations.

1. Mainline Facilities

a. Extensions

A property Owner or developer is responsible for payment of all fees applicable to the extension of natural gas system infrastructure necessary to serve the Premise or development. Fees based on time and materials cost require advance payment of the entire estimated cost of design and construction, inclusive of excavation, boring, pipe, welding, x-ray inspection, fittings, sand bed padding, fill and compaction, labor, restoration, permits, and easements. Fee payments are payable in advance of platting and development. See Section I.B Fee Table. Upon payment of all applicable fees, extensions will be constructed within 180 days after approval when construction and existence of such extension is economically sound and feasible.

b. Natural Gas Recovery Agreement Charge:

i. Mainline Extensions:

The extension of the mainline natural gas system infrastructure may provide for the service of adjacent unserved or undeveloped lands,

UTILITIES RULES AND REGULATIONS

NATURAL GAS

Natural Gas – cont'd

or lands beyond the Premise or development. In such circumstances, Utilities may establish a Recovery Agreement with property Owner or developer to collect a pro rata share of the eligible fees paid pursuant to Section VII.G.1.a. and interest, as provided in section VII.G.1.b.iii., Unit Recovery Charge Calculation, of these Rules and Regulations, from the property Owner or developer of such unserved or undeveloped lands at the time of connection to the facilities and refund such cost as provided in the Recovery Agreement.

If Utilities determines that extension of natural gas system infrastructure is in the best interest of Utilities to provide natural gas service to existing Customers, to allow for the continued development within the service area, and/or to provide benefit to the entire service area, Utilities may, at its sole discretion, extend the natural gas system infrastructure located outside the boundaries of the unserved or undeveloped land prior to payment of fees pursuant to Section VII.G.1.a. Utilities will recover the cost to design and construct such facilities, with interest, through a Recovery Agreement Charge from the property Owner or developer of unserved or undeveloped lands prior to connection to such facilities. Utilities may implement an Advance Recovery Agreement Charge to collect the cost of the facilities in advance of its construction. Advance Recovery Agreements are limited to Utilities' designated projects to the extent Utilities determines, at its sole discretion.

- ii. Recovery Agreement Charge:
A Recovery Agreement Charge may be assessed for each connection to a natural gas mainline or other facility, where such line or facility is planned or constructed by Utilities or is the subject of a Recovery Agreement between Utilities and the property Owner(s) or developer who paid fees related to such line or facility. Consistent with such agreements, the charge will be in an amount which represents a pro rata share of the fees paid. Property Owner(s) or developer-initiated Recovery Agreements will be collected prior to issuance of a building permit. Utilities-initiated Recovery Agreements will be collected prior to issuance

UTILITIES RULES AND REGULATIONS

NATURAL GAS

Natural Gas – cont’d

of building permit, or at the time of final plat, or as provided for in the Recovery Agreement. No credits or refunds will be made for these charges. Except as otherwise provided within these Rules and Regulations, the property Owner(s) or developer is responsible for payment of fees for all facilities and related appurtenances in and through the Premises or development upon approval of the plans and specifications by Utilities as provided in the City Code.

- iii. Unit Recovery Charge Calculation:
If the property Owner(s) or developer desires to enter into a Recovery Agreement with Utilities, they must submit a Notice of Intent in writing within 365 days after the date of payment of applicable fees. The agreement holder and Utilities will jointly determine the service area of the facilities constructed and determine a Unit Recovery Charge (URC) for the service area. In the event that the agreement holder and Utilities fail to agree, the determination of Utilities is final. For facilities constructed by Utilities prior to payment of fees pursuant to Section VII.G.1.a., Utilities will solely determine the service area of the facilities constructed. The amount of the URC per lot, per acre, or per single family equivalent is computed by the following:

$$\text{URC} = \frac{a * (1 + (b + .03) * 5)}{c}$$

where a = fees paid pursuant to VII.G.1.a. of these Rules and Regulations.

where b = Federal Reserve Daily Bank Prime Loan interest rate prevailing at the time the computation of the URC is made, expressed as a decimal.

where c = the number of equal or nearly equal units upon which the URC is based.

The method for establishing a URC for Advance Recovery Agreements will be determined by Utilities, at its sole discretion.

UTILITIES RULES AND REGULATIONS

NATURAL GAS

Natural Gas – cont'd

- iv. Recovery Agreement Reimbursement:
Utilities or agreement holder's rights to reimbursement under the provisions of the Recovery Agreement will not exceed the fees paid pursuant to Section VII.G.1.a. plus the interest factor for a period of 20 years from execution of the agreement, unless Utilities approves a contract period exceeding that time. Utilities or agreement holder's right to reimbursement expires two years after expiration of the Recovery Agreement. No requests for reimbursement by the agreement holder made more than two years after the expiration date will be considered by Utilities.

To receive reimbursements under a Recovery Agreement, the agreement holder will advise Utilities in writing of any changes of address and any assignments of such Recovery Agreement. No later than 90 days following the expiration of the Recovery Agreement, Utilities will notify the agreement holder entitled to reimbursement of all amounts eligible for reimbursement and the date after which reimbursements will not be made. The notice will be made to the agreement holders last known address as reflected in Utilities' records.



UTILITIES RULES AND REGULATIONS

NATURAL GAS

THIS SHEET INTENTIONALLY BLANK

Approval Date: November 12, 2024
Effective Date: January 1, 2025
Resolution No.



UTILITIES RULES AND REGULATIONS

NATURAL GAS

THIS SHEET INTENTIONALLY BLANK

Approval Date: November 12, 2024
Effective Date: January 1, 2025
Resolution No.

UTILITIES RULES AND REGULATIONS

NATURAL GAS

Natural Gas – cont'd

c. Oversized Facilities

Utilities may oversize any facility as part of an extension to provide capacity for additional developments that may be served by the Mainline Facilities.

d. Exception for New Buildings Ready for Service

Utilities, at its option, may reduce the advance payment required for an extension contract by the appropriate refund amount for new buildings and appliances ready for service. The structure must be under construction at the time advance payment amounts are determined. If actual revenues are less than the estimated revenues used to calculate an advance credit, and there is a material effect on the advance payment amount, Utilities may adjust the advance payment amount to be based on actual revenues rather than the estimated revenues.

e. Applicant Requested Extras

Utilities will require Applicants to pay all costs for Applicant requested extras including the following without limitation:

- i. frost excavation in excess of 18 inches in depth, including backfilling and compaction of trenches;
- ii. removal and replacement of paving, except for main tie-ins required to provide gas to the requested parcels;
- iii. any overtime performed by Utilities or its contractor; and/or
- iv. Customer service lines and Customer fuel lines installed by Utilities.

These costs will become a contribution-in-aid of construction and will not be eligible for refund.

UTILITIES RULES AND REGULATIONS

NATURAL GAS

Natural Gas – cont'd

f. Natural Gas Service Lines

All service lines must be installed in accordance with Utilities' *Line Extension and Service Standards* for Natural Gas.

i. Polyethylene natural gas service lines two inches in diameter or smaller.

a. General Conditions

The Owner, developer or Customer will install, or cause to be installed, at no cost to Utilities, all materials necessary for the connection of natural gas service from the location of the primary point of use structure to Utilities system at the property line of the Premise. Such natural gas service installations include all trenching, backfilling and restoration as well as materials necessary for the installation.

The natural gas service installation shall become the property of Utilities on and after the date of its inspection and connection to the Utilities system.

The Owner, developer and Customer warrants to Utilities all materials and labor related to the natural gas service installation from its point of connection to the Utilities system to the Premise for a period of three years from the date of its inspection and connection to the Utilities system.

In the event of a defect in the natural gas service installation during the three-year warranty period, then the Owner, developer and Customer immediately shall repair or replace the natural gas service installation at no cost to Utilities. The Owner, developer and Customer acknowledge that this warranty continues to be the obligation of the Owner, developer and Customer even though that Owner, developer

UTILITIES RULES AND REGULATIONS

NATURAL GAS

Natural Gas – cont'd

or Customer ceases to be the Owner of the Premise, the developer of the Premise or the Customer of record at the Premise.

The Owner, developer and Customer agree to indemnify and hold Utilities harmless from any damages, loss, cost, or liability (including, but not limited to, any death, injury, legal fees and the cost of enforcing this indemnity) arising out of, or resulting from the use of, the natural gas service installation during the three-year period of the warranty.

b. Inspection

The Owner, developer and Customer shall schedule an appointment with Utilities, in accord with Utilities' policies, to inspect and connect the natural gas service to the Utilities system.

c. Inspection and Connection Fees

Utilities shall inspect and connect the natural gas service to the Utilities system. The natural gas service shall be installed as a single service or shall be installed jointly with Residential electric service. See Section I.B. Fee Table.

The Joint Service Inspection and Connection Fee is also listed under the Electric section of these Utilities Rules and Regulations. However, that fee is only paid once for a joint natural gas service and Residential electric service inspection and connection.

UTILITIES RULES AND REGULATIONS

NATURAL GAS

Natural Gas – cont'd

d. Return Trip Inspection and Connection Fees

In some instances, the service inspection and connection appointment may be cancelled outside the time frame set out in Utilities' policies or the service installation may not comply with Utilities' *Line Extension and Service Standards* when it is inspected. See Section I.B. Fee Table.

e. Cancellation Fees

In certain instances, under Utilities' policies, a reduced fee may be charged for cancellation of inspection and connection appointments. See Section I.B. Fee Table.

- ii. Polyethylene natural gas service lines larger than two inches in diameter and all steel natural gas service lines must be installed by Utilities under a time and materials contract. See Section I.B. Fee Table.

UTILITIES RULES AND REGULATIONS

WATER

Water – cont'd

B. Water Extension Policy

A property Owner or developer is responsible for the cost of engineering, construction, and materials for all water system infrastructure and related appurtenances necessary to serve the Premises or development. Utilities will approve the plans and specifications of such facilities and appurtenances and inspect and approve the actual construction prior to connection of such facilities. The property Owner or developer is also responsible for any required pumping facilities (including pressure relief valves, pressure-reducing valves and flow-control valves) and vaults, and all fire hydrants that are necessary to serve the Premises or development.

1. Pipelines

Utilities may require that a property Owner or developer construct water distribution facilities through or adjacent to unserved or undeveloped lands. In such circumstance, the property Owner or developer may be required to pay the entire cost of such facilities. However, Utilities may agree in a Recovery Agreement with such property Owner or developer to collect a pro rata share of the eligible cost of such facilities plus applicable interest as provided within Section VIII.C., Water Recovery Agreement Charge, of these Rules and Regulations from the property Owner or developer of such unserved or undeveloped lands at the time of connection to the facilities and refund such cost as provided in the Recovery Agreement.

Utilities may require that a property Owner or developer construct a Water Distribution Main of a larger diameter than that required for the property Owner's or developer's needs to provide for the service of lands beyond the Premises or development. In the event Utilities determines that construction of such an oversized Water Distribution Main is necessary for the efficient expansion of the system, the property Owner or developer served may be responsible for the costs of engineering, materials and installation of such main. In that circumstance, the property Owner or developer may recover the cost of capacity associated with the oversizing requirement.



UTILITIES RULES AND REGULATIONS

WATER

THIS SHEET INTENTIONALLY BLANK

Approval Date: November 12, 2024
Effective Date: January 1, 2025
Resolution No.

UTILITIES RULES AND REGULATIONS

WATER

Water – cont'd

or developer-initiated Recovery Agreements will be collected prior to issuance of a building permit. Utilities-initiated Recovery Agreements will be collected prior to issuance of building permit, or at the time of final plat, or as provided for in the Recovery Agreement. No credits or refunds will be made for these charges.

Except as otherwise provided within these Rules and Regulations, the property Owner(s) or developer is responsible for the costs and construction of all facilities and related appurtenances in and through the Premises or development upon approval of the plans and specifications by Utilities as provided in the City Code. Utilities will inspect and approve the actual construction prior to connection of structures.

2. Recovery for Oversizing

Utilities may require the property Owner(s) or developer to construct a line or other facility larger than that required for their needs for the service of lands adjacent to the Premises or development. A property Owner(s) or developer may also find it necessary to construct facilities through or adjacent to unserved or undeveloped lands. In either case, the property Owner(s) or developer will pay the entire cost of such facilities. Utilities may enter into a Recovery Agreement with the property Owner(s) or developer to collect a pro rata share of the costs of such construction from the Owner(s) of the adjacent lands at the time of their connection. Utilities will pay such collected Recovery Agreement charges to the Recovery Agreement contract holder.

3. Unit Recovery Charge Calculation

If the property Owner(s) or developer desires to enter into a Recovery Agreement with Utilities, they must submit a Notice of Intent in writing prior to the start of construction, pay the specified fee, and provide a complete detailed summary of all construction costs and support documentation as determined by Utilities within 365 days after the date of final acceptance notice by Utilities. The agreement holder and Utilities will jointly determine the service area of the facilities constructed and determine a Unit Recovery Charge (URC) for the service area. In the event that the agreement holder and Utilities fail to agree, the determination of Utilities is final. For facilities constructed by Utilities, Utilities will solely determine the service area of the facilities constructed. The Standard Method of computing the URC, as provided below, will apply unless the property Owner(s) or developer request computation under the Nonstandard Method. Request for computation under the Nonstandard Method must be received upon submittal of Recovery Agreement

UTILITIES RULES AND REGULATIONS

WATER

Water – cont’d

request. To request computation under the Nonstandard Method, facilities must have a 24-inch minimum diameter, exceed \$1,500,000 in cost, and meet program rules as established by Utilities. Utilities, at its sole discretion, will make a determination on the request for computation under the Nonstandard Method. For facilities constructed by Utilities, Utilities will determine, at its sole discretion, the applicable URC computation method. The amount of the URC per lot, per acre or per single family equivalent is computed by the following:

a. Standard Method

$$\text{URC} = \frac{a * (1 + (b + .03) * 5)}{c}$$

or

b. Nonstandard Method

$$\text{URC} = \left(\frac{a}{c}\right) * (1 + d + .01)^n$$

where a = total construction cost less the cost of service lines.

where b = Federal Reserve Daily Bank Prime Loan interest rate prevailing at the time the computation of the URC is made, expressed as a decimal. The total interest factor of b minus one percent shall not be less than three percent.

where c = the number of equal or nearly equal units upon which the URC is based.

where d = the 20-year yield of the BVAL AAA Municipal Curve at the time the computation of the URC is made, expressed as a decimal.

where n = the number of years since the execution of the Recovery Agreement.

The method for establishing a URC for Advance Recovery Agreements will be determined by Utilities, at its sole discretion.

UTILITIES RULES AND REGULATIONS

WATER

Water – cont'd

4. Recovery Agreement Reimbursement

Utilities or agreement holder's rights to reimbursement under the provisions of the Recovery Agreement will not exceed the construction costs plus the interest factor for a period of 20 years from execution of the agreement, unless Utilities approves a contract period exceeding that time. Utilities or agreement holder's right to requests for reimbursement by the agreement holder made more than two years after the expiration date will be considered by Utilities.

To receive reimbursements under a Recovery Agreement, the agreement holder will advise Utilities in writing of any changes of address and any assignments of such Recovery Agreement. No later than 90 days following the expiration of the Recovery Agreement, Utilities will notify the agreement holder entitled to reimbursement of all amounts eligible for reimbursement and the date after which reimbursements will not be made. The notice will be made to the agreement holders last known address as reflected in Utilities' records.

Approval Date: November 12, 2024
Effective Date: January 1, 2025
Resolution No.

UTILITIES RULES AND REGULATIONS

WASTEWATER

Wastewater – cont'd

3. Pump Station and Force Main Recovery

If required, the cost of constructing pump stations and/or force mains is the responsibility of the Owner of the Premise served by these facilities. Where it appears that more area or land may be served by the pump station/force mains, Utilities may require a larger capacity than necessary to serve the initial development. Where such larger capacity is required, Utilities may enter into a Recovery Agreement similar in fashion to that of collection lines.

4. Establishing a Recovery Agreement

If a property Owner or developer desires to enter into a Recovery Agreement with Utilities, they must submit a written Notice of Intent prior to the start of construction, pay the specified fee and provide a written complete detailed summary of all construction costs to Utilities within 365 days after the date of final acceptance notice by Utilities.

5. Unit Recovery Charge Calculation

The agreement holder and Utilities will jointly determine the service area of the facilities constructed and determine a Unit Recovery Charge (URC) for the service area. In the event that the agreement holder and Utilities fail to agree, the determination of Utilities is final, subject to review by the City Council. The Standard Method of computing the URC, as provided below, will apply unless the property Owner(s) or developer request computation under the Nonstandard Method. Request for computation under the Nonstandard Method must be received upon submittal of Recovery Agreement request. To request computation under the Nonstandard Method, facilities must have an 18-inch minimum diameter, exceed \$1,500,000 in cost, and meet program rules as established by Utilities. Utilities, at its sole discretion, will make a determination on the request for computation under the Nonstandard Method. For facilities constructed by Utilities, Utilities will determine, at its sole discretion, the applicable URC computation method. The amount of the URC per lot, per acre or per single family equivalent is computed by the following:

UTILITIES RULES AND REGULATIONS

WASTEWATER

Wastewater – cont'd

a. Standard Method

$$\text{URC} = \frac{a * (1 + (b + .03) * 5)}{c}$$

or

b. Nonstandard Method

$$\text{URC} = \left(\frac{a}{c}\right) * (1 + d + .01)^n$$

where a = total construction cost less the cost of service lines.

where b = Federal Reserve Daily Bank Prime Loan interest rate prevailing at the time the computation of the URC is made, expressed as a decimal. The total interest factor of b minus one percent shall not be less than three percent.

where c = the number of equal or nearly equal units upon which the URC is based.

where d = the 20-year yield of the BVAL AAA Municipal Curve at the time the computation of the URC is made, expressed as a decimal.

where n = the number of years since the execution of the Recovery Agreement.

The method for establishing a URC for Advance Recovery Agreements will be determined by Utilities, at its sole discretion.

**Utilities Rules and Regulations
(URR)**

Final Tariff Sheets

Effective October 1, 2025

UTILITIES RULES AND REGULATIONS

GENERAL

Definitions – cont'd

TARIFF: Utilities' Tariff as adopted by the City Council of the City of Colorado Springs. The Tariff sets forth the services offered by Utilities, including the rates and fees for the services, and governing rules, regulations and practices relating to those services.

TEMPORARY SERVICE: Provisional utility service used only for a limited time generally not to exceed 18 months. (E.g.; nonpermanent electric service at a construction site as provided by a temporary meter.) When construction at the site is complete, the temporary meter is removed and replaced with a permanent meter.

TOTALIZED SECONDARY SERVICE: The summation of multiple electric meters served at one Premises whose totalized service exceeds 100 kW per day.

TRANSPORTATION CUSTOMER: A person who, by signing a gas Transportation Service Agreement, elects to subscribe to the unbundled service option of gas transportation offered by Utilities.

TRANSPORTATION SERVICE AGREEMENT: A contract signed between a Shipper and Utilities outlining the terms and conditions of transporting gas as an unbundled service option.

UNDERDRAIN SYSTEM: A pipe system typically installed in public rights of way to collect subsurface ground water from building perimeter drains or area underdrains and transport the ground water to a point of discharge at a drainage channel, storm sewer, or other City approved location.

UTILITIES: Colorado Springs Utilities.

WATER DISTRIBUTION MAIN: That portion of Utilities' water supply system or a private water system which transmits and distributes potable water to users for fire supply and domestic service connections or transmits and distributes potable water from Utilities' water supply system to users, excluding portions of service lines as defined in City Code Section 12.4.201.

WATER SERVICE LINE: The line extending from the property, building, establishment or grounds up to and including the connection to the Water Distribution Mains.

UTILITIES RULES AND REGULATIONS

GENERAL

Starting Service – cont'd

3. Rate Selection

a. General

Customers are placed on Standard rate offerings based upon their type of service (residential, nonresidential) and the amount of product they consume during the month. Where available, customers may choose optional rate offerings in place of the Standard offering if they meet the qualifications set out in the Availability clause of the optional rate offering. The Customer is ultimately responsible for rate selection and for monitoring the account to ensure that the rate selection remains the best choice and use of utility services. Electric and gas residential rates are not available to master metered or nonresidential accounts.

b. Commercial and Industrial Rate Schedules Subject to Dynamic Rate Switching

Customers are placed on the appropriate Standard rate schedule based upon highest daily usage or highest maximum demand during any of the last 12 billing periods. Because the applicability to Customers of rate schedules varies based on usage and/or demand, Utilities billing system tracks the Customer's usage and/or demand and then each billing period places the Customer on the most appropriate rate schedule under Utilities Dynamic Rate Switching. Dynamic Rate Switching is applicable to electric service taken under Standard and Energy-Wise Plus Time-of-Day Options. Natural gas Dynamic Rate Switching is only applicable to service taken under Standard rate schedules. Should a Customer be switched to a different rate schedule through Dynamic Rate Switching, the Customer may request a one-time review and potential adjustment back to the previous rate schedule if the Customer can demonstrate to Utilities' satisfaction that a unique circumstance or infrequent event caused the change in usage. Utilities will analyze historical consumption patterns and information provided by the Customer to determine the appropriate rate schedule.

UTILITIES RULES AND REGULATIONS

ELECTRIC

Electric – cont'd

No permanent service connections will be made to extensions for Temporary Service. If a Customer desires a permanent extension, all provisions for Permanent Extension for Continuous Service will apply. See Section I.B. Fee Table.

Utilities may require a deposit from a Customer for electric Temporary Service as a guarantee of payment. No deposit required and made will relieve any Customer from payment of current charges as they become due and payable, nor will any deposit be applied by Utilities to any indebtedness of the Customer except after termination of service. Deposits will be refunded according to Utilities' Rules and Regulations – General.

The Customer will pay the following damage fees when the power pedestal is returned based on the circumstances indicated.

Pedestal Damage Fees

The cost of necessary repairs if the pedestal is damaged.

The replacement cost if the pedestal must be replaced. See Section I.B. Fee Table.

If the Customer fails to make payment, Utilities will not provide additional electric Temporary Service to that Customer and may take any necessary action for restitution provided in the City Code.

C. Demand Metering – Electric

Demand metering is subject to the terms and conditions under Utilities' Electric Rate Schedules and these Utilities Rules and Regulations. Unless otherwise determined by Utilities, measured demand applicable to Commercial Rate Schedules is determined as the highest kW demand during any 15-minute interval during the billing period. Based upon a Customer(s)' meter configuration, Utilities, at its sole discretion, may determine measured demand applicable to Commercial Rate Schedules as the highest average of three five-minute kW demands occurring in any 15 minutes during the billing period. Measured demand applicable to Industrial and Contract Service Rate Schedules is determined as the highest average of three five-minute kW demands occurring in any 15 minutes during the billing period.

D. Electric Power Factor Correction

1. Lagging: Power factor correction of any service with low power factor characteristics will, at all times, be provided with effective power factor corrective

Approval Date: November 12, 2024

Effective Date: October 1, 2025

Resolution No.

UTILITIES RULES AND REGULATIONS

ELECTRIC

Electric – cont'd

equipment so that the power factor will not be less than 95% lagging or leading. Such corrective equipment will be directly connected in the load circuit and switched with the load. Utilities will assess a monetary adjustment to any low power factor load in accordance with the respective rate schedule until these requirements have been met.

2. Leading: If Utilities determines that a Customer having a leading power factor is creating a problem for either Utilities or another Customer on the system, the Customer creating the problem will be required to correct the leading power factor.
- E. Enhanced Power Service Option

Enhanced Power Service is available by contract for Customers who receive service under an Industrial Service Electric Rate Schedule and require a higher level of electric availability than standard service. Due to annual budget constraints, Utilities will have the right to limit the number of Enhanced Power Service Customers and/or the amount of enhanced power equipment supplied.

Utilities will specify, purchase, maintain, and own the enhanced power equipment, backup feeder lines, and facilities on the Utilities side of the Point of Common Coupling (PCC). The Customer will provide a suitable location for Utilities' equipment on their site. The Customer will provide for the installation and maintenance of the equipment on the Customer's side of the PCC. Such equipment will not interfere with the operation of the Utilities' system. The Customer will pay a reserved capacity charge and an operations and maintenance charge, as specified in the contract and set forth in the Electric Rate Schedules.

Customers subscribing to and under current contract for Enhanced Power Service will receive billing based upon the totalizing of the main meter and the alternate source meter(s). Totalizing of primary and secondary services will include a transformer and equipment loss factor.

The Commercial contributions-in-aid of construction policy as set forth in the *Line Extensions and Service Standards* for Electric applies only to the extension of the first feeder as determined by Utilities.

- F. Network Service – Electric

Connection of additional Customers for electric network service is subject to availability of capacity.

UTILITIES RULES AND REGULATIONS

ELECTRIC

Electric – cont'd

G. Attachments to Facilities

Attachments to poles, lighting standards or other equipment or facilities will not be permitted except upon specific written approval of Utilities.

H. Utilities' Liability – Electric

Utilities is not liable for any service failures or interruptions that include, but not limited to, phase reversals and/or single-phasing of three-phase services, voltage transients, or frequency and wave shape deviations. This section is in addition to, and does not limit Utilities Rules and Regulations - General.

I. Renewable Energy System Interconnection Application Review Fee

All interconnections of new renewable energy systems must meet the standards set forth in Utilities' Electric Rate Schedules and *Line Extension and Service Standards*. Utilities will assess a fee to review applications to interconnect renewable energy systems. See Section I.B. Fee Table.