

Overview of UCHealth's Southern Colorado Region

Fiscal year 2025 (July 1, 2024 – June 30, 2025)

Lonnie Cramer, President and CEO
UCHealth Southern Colorado Region
December 8, 2025



uchealth

Mission, Vision, and Values

Mission

We improve lives. In big ways through learning, healing and discovery. In small, personal ways through human connection. But in all ways, we improve lives.

Vision

From health care to health.

Values

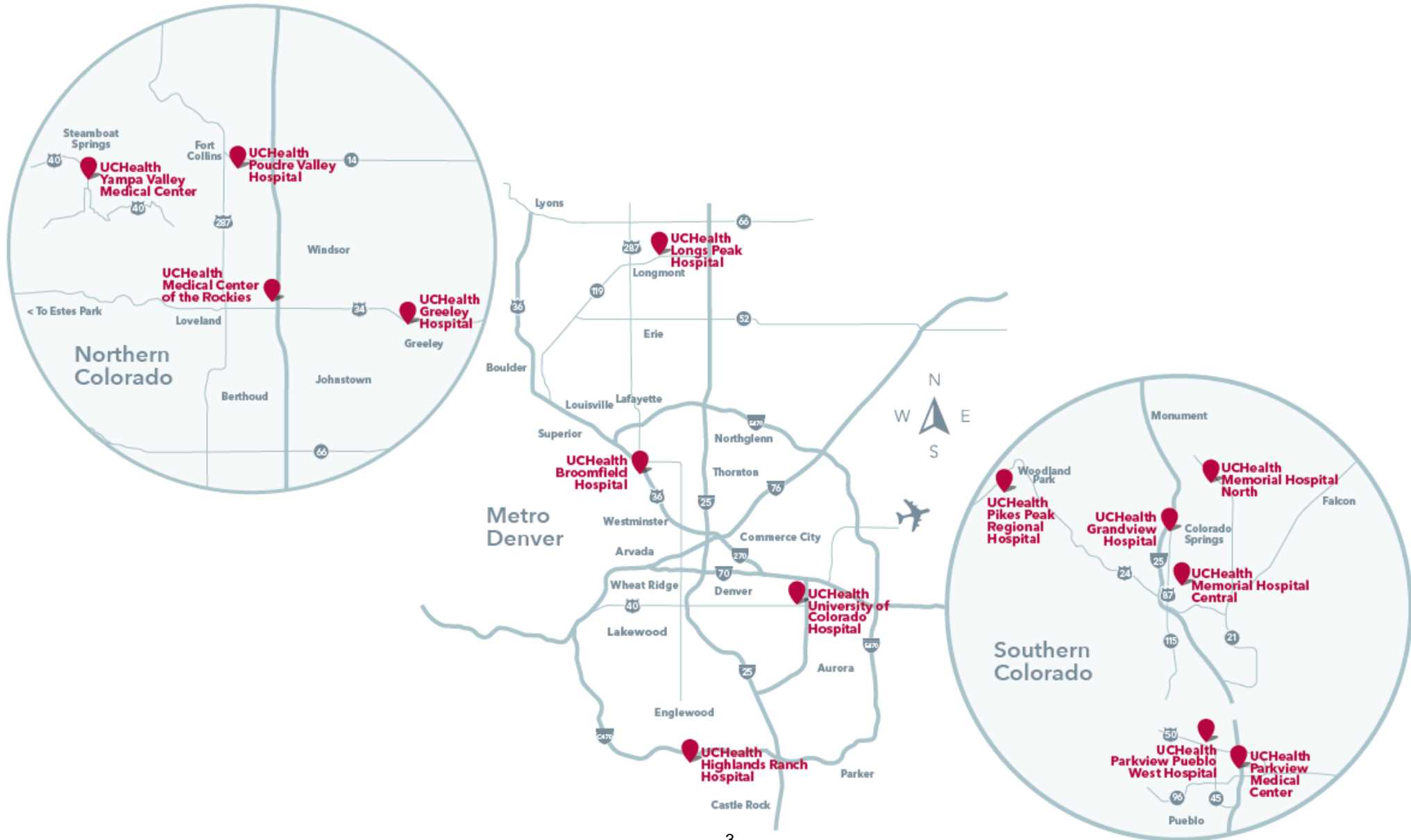
Patients first
Integrity
Excellence

Who we are
and
how we do it.

Values in Action

- We **take care** of others by taking care of ourselves.
- We always **prioritize safety**.
- We **connect** with compassion and respect.
- We **act inclusively**, so those with diverse ideas and perspectives are supported.
- We **speak up** when there's an opportunity to make things better.
- We provide extraordinary care and service by **being accountable** for our actions.
- We **strive for excellence** in our work, and when we fall short, we learn and improve.

UHealth's reach extends throughout the state



UCHealth overview

14
Hospitals

4 Northern Colorado
4 Metro Denver
6 Southern Colorado

More than
2.5K
available
beds

Hospital beds:
579 Northern Colorado
989 Metro Denver
1,145 Southern Colorado



 Southern Colorado Region



Poudre Valley Hospital
Fort Collins



Medical Center of the Rockies
Loveland



Greeley Hospital
Greeley



Longs Peak Hospital
Longmont



Broomfield Hospital
Metro Denver



University of Colorado Hospital
Metro Denver



Highlands Ranch Hospital
Metro Denver



Memorial Hospital North
Colorado Springs



Grandview Hospital
Colorado Springs



Memorial Hospital Central
Colorado Springs



Pikes Peak Regional Hospital
Woodland Park



Parkview Medical Center
Pueblo



Parkview Pueblo West Hospital
Pueblo



Yampa Valley Medical Center
Steamboat Springs

36K employees

129K surgeries

2.9M unique patients

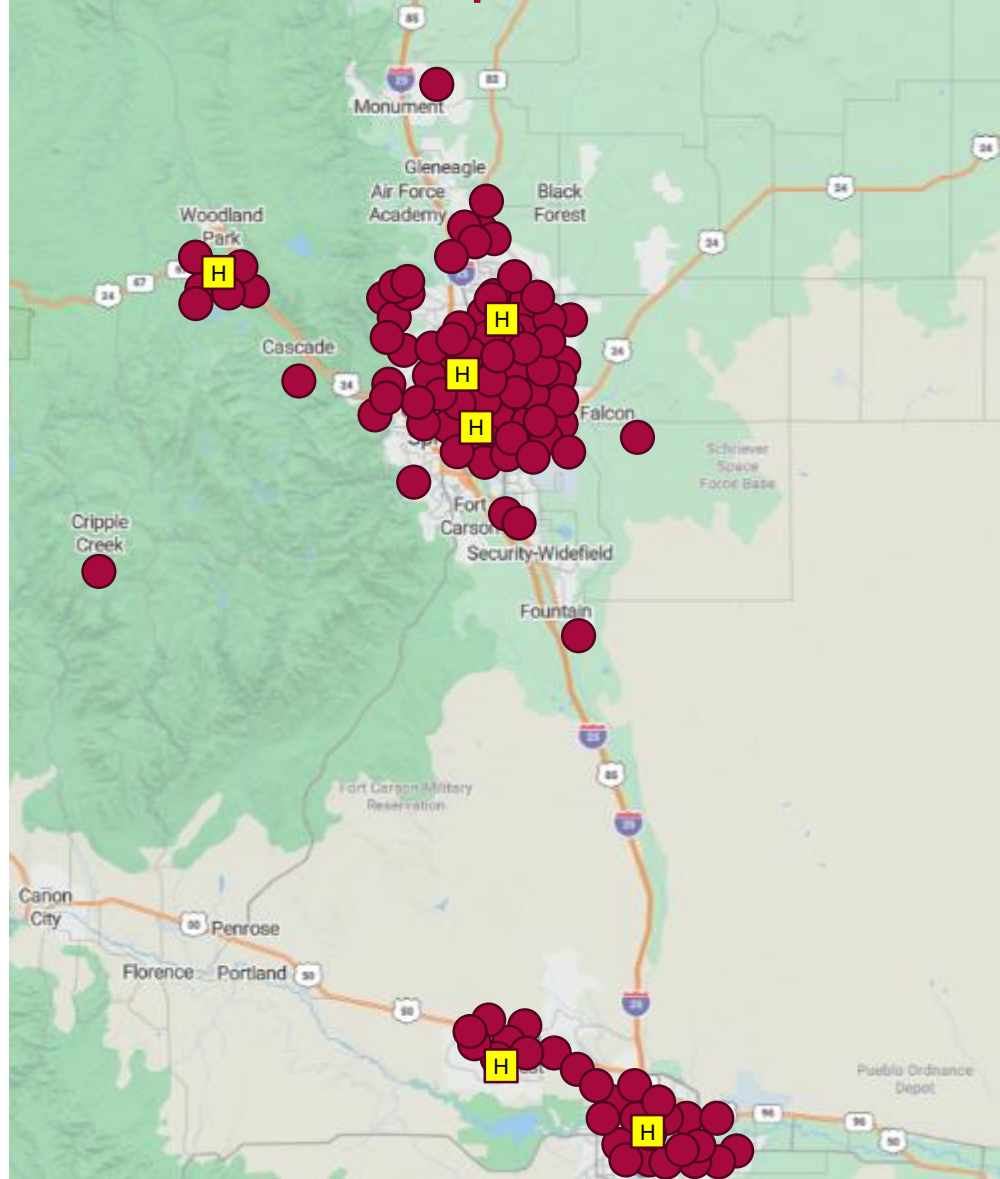
9.4M outpatient, urgent care and
emergency room visits

18K babies
delivered

8K affiliated or
employed providers

197K inpatient admissions and
observation visits

UCHealth footprint in Southern Colorado



6
hospitals

25
primary care
locations

69
specialty care
locations

15
imaging
sites

9
labs

5
urgent
cares

4
freestanding
EDs

 = Hospital  = PC / specialty / imaging / lab / UC / FSED locations

*Includes Colorado Springs, Woodland Park, and Pueblo UCHealth locations

Overview of the Southern Region

10,282
Employees

1,145
Licensed Beds

7,320
OB Admissions

40,352
Surgeries

181,053
Urgent Care Visits

1,706,790
Outpatient Visits

303,501
Emergency
Department Visits

Memorial
Central



Memorial
North



Grandview



Pikes Peak
Regional



Parkview
Medical
Center



Parkview
Pueblo
West







¹FY25 data; South Region includes 6 hospitals and multiple clinics in Colorado Springs, Woodland Park, and Pueblo; UCHealth Memorial is the largest civilian employer and largest health system in Southern Colorado.

UCHealth is a resource to Colorado

- UCHealth is the only academic medical center in Colorado and trains a significant portion of the state's provider workforce
- UCHealth received 17,130 transfers from non-UCHealth facilities during FY 2024
- UCHealth has employees in 75% of Colorado's counties
- UCHealth serves patients in 100% of Colorado's zip codes



Colorado's safety net hospitals are seeing record numbers of Medicaid and uninsured patients

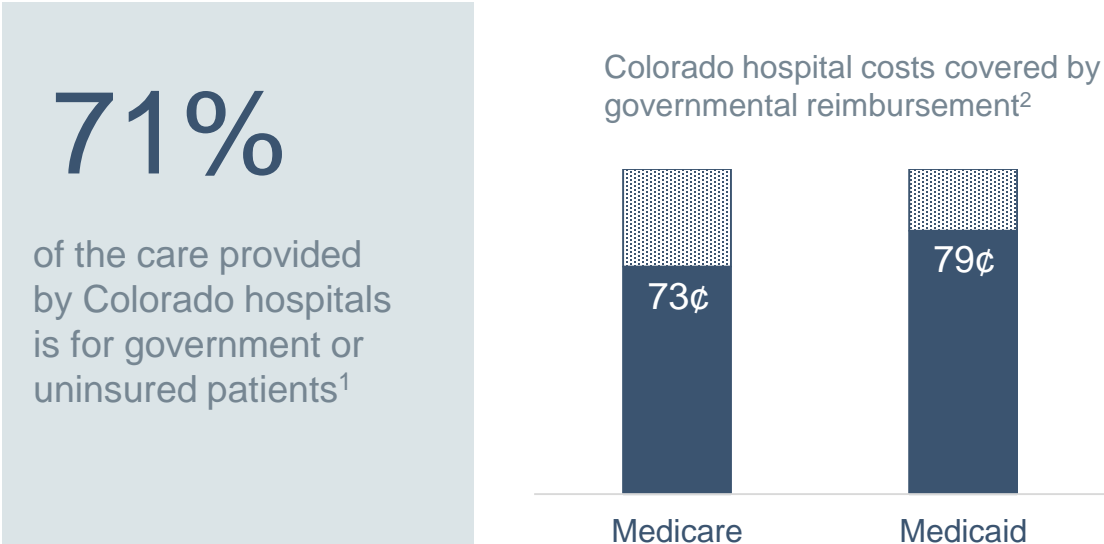
	 Denver Health	 University of Colorado Hospital	 Memorial Hospital	 Parkview Medical Center
Medicaid adjusted discharges	14,866	16,504	16,016	8,613
Government and uninsured payer mix ²	85%	69%	77%	83%
Uncompensated care ⁴	\$145M	\$227M	\$100M	\$14M
Funding from city and tax dollars	>\$100M	--	--	--

1 FFY 2024 adjusted discharge figures sourced from FFY 2024 CHASE Annual Report released in January 2025
2 HCPF, Hospital Expenditure Report, percent of gross charges, FY 2023 data (January 2025)
3 UCHealth based on Schedule H reporting and includes Charity Care, Medicaid, Cost of Means-Tested Government programs Medicare, Subsidized Services
4 Denver Health 2025 2Q Spending Plan Review

Denotes highest in each category

As the largest provider of Medicaid in Colorado, UCHealth is a critical part of the safety net

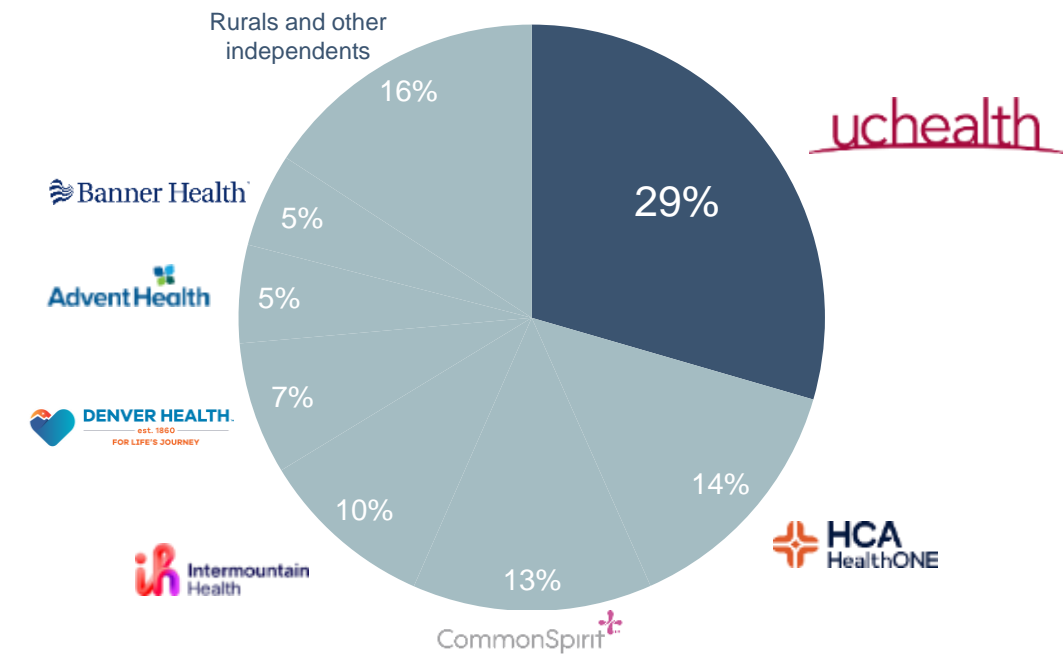
High ratio of governmentally insured patients



More than two-thirds of the care provided by Colorado hospitals is reimbursed at rates that do not cover costs

¹ HCPF, Hospital Expenditure Report, percent of gross charges, FY 2023 data (January 2025)
² HCPF, Healthcare Affordability and Sustainability Enterprise Annual Report, FY 2023 data (January 2025)
³ FFY 2024 Medicaid adjusted discharge figures sourced from HCPF's draft FFY 2024 CHASE Annual Report released in November 2024; UCHealth includes Parkview

UCHealth share of Medicaid care – FFY 2024³



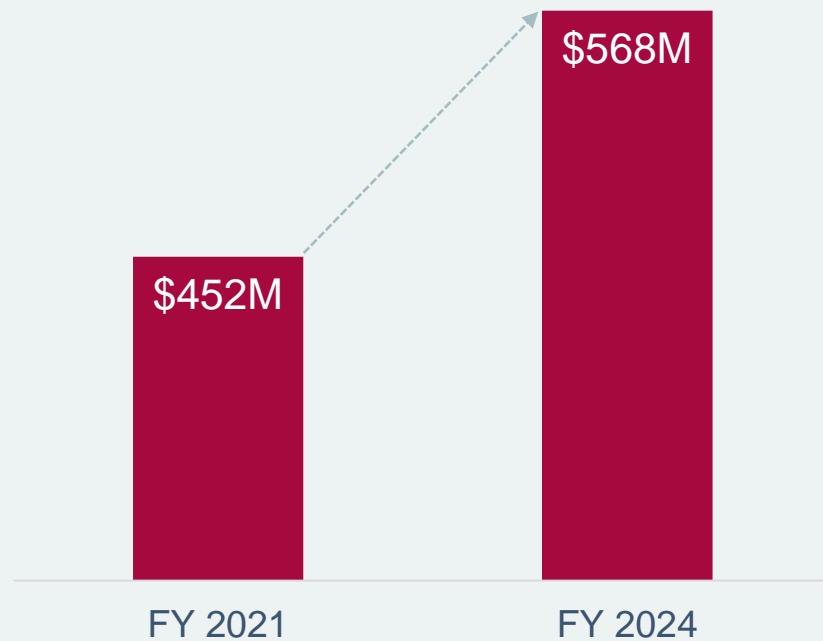
UCHealth provides 2x more Medicaid care than any other health system in Colorado

Changing Medicaid landscape

Uncompensated care costs have already increased significantly due to the public health emergency unwind, and more people are expected to lose coverage under H.R.1

UHealth uncompensated care costs

FY 2021 – FY 2024^{1,2}



\$116M

increase in UHealth's
uncompensated care costs since
FY 2021

**Declining Medicaid
enrollment – and rising
uninsured – due to the
public health emergency
unwind**

(513,458)

decline in Colorado Medicaid
beneficiaries from March 2023
to March 2025^{3,4}

¹ Based on Schedule H and includes financial assistance at cost, Medicaid and Medicare shortfall, cost of means-tested government programs and subsidized services

² FY 2024 data is most recent available

³ [Cumulative Percent Changes in Enrollment from February 2020 to March 2025](#), KFF (retrieved July 17, 2025).

⁴ *Id.* Colorado Medicaid/CHIP enrollment: Decline of 513,458 enrollees from March 2023 (1,705,007 million enrollees) to March 2025 (1,191,549 enrollees)

Anticipated H.R. 1* impacts to Colorado

Expiration of enhanced ACA premium tax credits (Dec. 31, 2025)

- Can expect steep increases in patients who are uninsured or underinsured (very high deductibles)

Medicaid work requirements & 6-month redeterminations (2027)

- Will require eligibility redetermination every 6 months
- ~ \$57 million or more in state administrative costs to upgrade technology and workforce
- Anticipated 100K to 150K will lose eligibility

Reductions in provider taxes and corresponding federal match (2028-2032)

- H.R. 1 will decrease provider rate from 6% to 3.5% from 2028 to 2032
- Expected to cost Colorado \$10.4B over five years

*H.R. 1 - 119th Congress (2025-2026): One Big Beautiful Bill Act



UCHealth is a leader in Quality

81st

UCHealth percentile
for overall quality
performance
(FY 2025)¹

8 of 11

eligible UCHealth
hospitals received
4 or 5-stars
from CMS²

¹ Vizient CDB Report Express Q&A Calculators for 2025 Q4 accessed September 15, 2025
² CMS Care Compare (July 2025 data release); Parkview (PMC and PPW) received 2 stars; Greeley received 3 stars, YVMC, Grandview and PPRH were not rated.

Overall quality performance by hospital (FY 2025)

Hospital	Percentile
★ Pikes Peak Regional Hospital	99 th
★ Grandview Hospital	98 th
Highlands Ranch	95 th
Medical Center of the Rockies	95 th
★ Memorial Hospital	90 th
Yampa Valley Medical Center	89 th
Poudre Valley Hospital	86 th
University of Colorado Hospital	78 th
Longs Peak Hospital	72 nd
Greeley Hospital	65 th
Broomfield Hospital	62 nd
★ Parkview Medical Center	55 th

UCHealth Memorial Hospital ranked #3 in the state and #1 in Colorado Springs four years in a row by *U.S. News and World Report*



Rated high-performing in 13 procedures / conditions

Cardiology / Cardiac Surgery	Oncology
Abdominal aortic aneurysm repair Aortic valve surgery Heart arrhythmia Heart attack Pacemaker implantation	Colon cancer surgery Gynecological cancer Surgery Leukemia, lymphoma, and myeloma Lung cancer surgery Prostate cancer surgery
Orthopedics	All Other
Hip fracture Spinal fusion	Stroke



Fourth straight year of recognition: ranked 4th in 2022, 2023, 2024; 3rd in 2025 for the State of Colorado; ranked #1 in Colorado Springs 2022-2025

UCHealth's Virtual Hospital

The Virtual Health Center is UCHealth's 15th hospital and offers 16 different services:

- Virtual ICU
- Virtual acute surveillance
- Safety view (sitter)
- Telemonitoring and virtual tele-RN
- Capnography monitoring
- Virtual urgent care
- Virtual employee exposure
- Home and remote care
- Hospital to Home
- Virtual wound care
- Virtual respiratory therapy
- Virtual nursing
- Virtual hospitalist
- Patient technology technician
- Admission and transfer center
- Virtual primary care

Looking ahead in innovation

- 1 Implementing new models of care
- 2 Enhancing UCHealth app
- 3 Expanding virtual care

>2,000

unique patient interactions with the Virtual Health Center every day

2,400,000

lives touched to date by the Virtual Health Center



UHealth has made the region's most significant investment in behavioral health

Integrated primary care and behavioral health

46,100 integrated visits completed across more than 50 clinics¹

Inpatient behavioral health

3,500 admissions and 49 new beds in northern Colorado and metro Denver^{1,2}

Virtual behavioral health

13,300 calls received by the UHealth Virtual Behavioral Health Center

Mental health response team and co-responder

Partnerships with first responders in multiple communities across Colorado

Next Chapter

Veterans wellness collaborative focused on suicide prevention and reduction

¹ FY 2024

² New 40-bed unit at UCH opened in 2023, new 50-bed unit will open at PVH in late 2025 (9 more beds than at current facility)



Southern region commitment to behavioral health: Integrated visits

Integrated primary and behavioral health care
Comprehensive primary and behavioral health care in one location

13

integrated clinic locations in El Paso County¹

13,807

integrated visits at our clinics in El Paso County¹

¹ CY 2024; excludes PPRH (Woodland Park) and Cripple Creek clinics



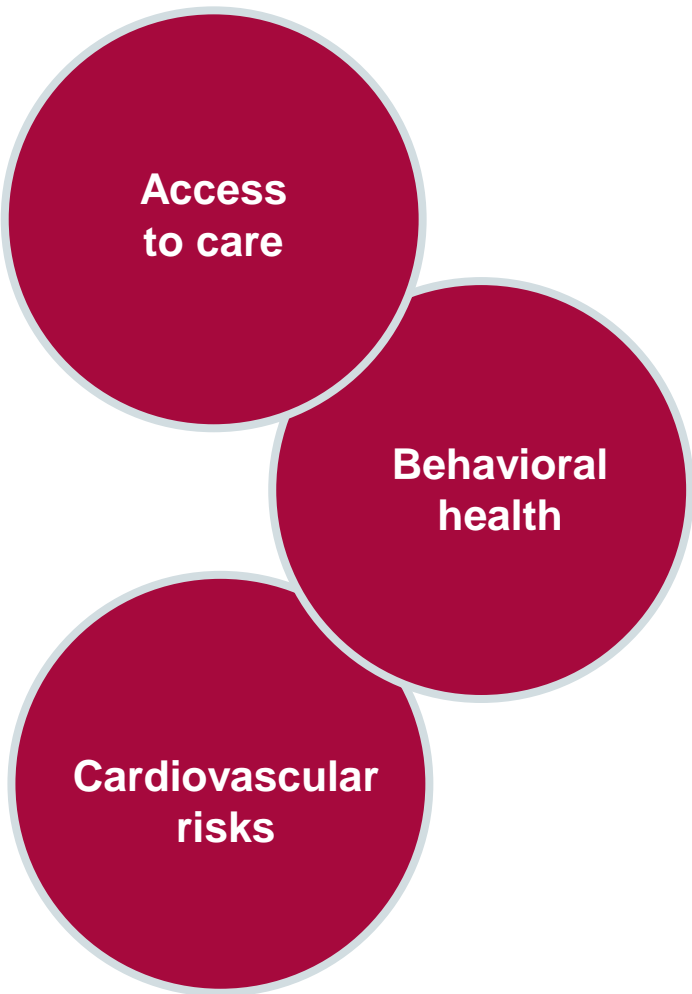
UCHealth investment in Colorado Springs

FY2024 community benefit

\$242M
TOTAL COMMUNITY
BENEFIT

\$107M
UNCOMPENSATED CARE FOR
UNINSURED AND
UNDERINSURED

COMMUNITY HEALTH BENEFIT
PRIORITY AREAS OF FOCUS



Community benefit based on Schedule H reporting and includes Memorial and Grandview
Includes Medicare, Medicaid, financial assistance at cost, cost of other means-tested government programs, and subsidized health services

Supporting our veterans and armed forces

- UCHealth leads the Next Chapter Veterans wellness collaborative in El Paso, Teller and Pueblo Counties
- Primary goal is suicide prevention and reduction



>1,200

veterans and their family members in southern Colorado have been served through UCHealth's support for Next Chapter and other organizations

Forensic Nursing Services for Southern Colorado

Provided care for over **3,600** patients
in 2024

In 2025 have seen **3,630** patients to
date¹

Assisted with **105** telehealth exams in
2024; have assisted with **144** to date²

¹ November 25, 2025 (does not include telehealth patients)

² 37% increase in telehealth volume from 2024 to 2025 (as of November 24, 2025)



USOPC Medical Network

UCHealth Memorial Hospital joined United States Olympic & Paralympic Committee Medical Network in April 2025

- UCHealth Memorial Hospital, along with over 100 UCHealth clinics in southern Colorado, now serves as a national medical center for athletes who live and train in Colorado Springs – many at the Olympic & Paralympic Training Center adjacent to the Memorial Central campus.
- Provide athletes with comprehensive care to include preventative services, along with care for acute and chronic illnesses and sports injuries.
- As the only Level I Trauma Center in southern Colorado – the top designation for trauma care - UCHealth Memorial Hospital Central also has the resources to provide the highest level of care to critically ill or injured patients.
- UCHealth is one of only four National Medical Centers within the Team USA Medical Network, joining Cedars-Sinai in Los Angeles, UF Health in Gainesville, Florida, and The Steadman Clinic in Vail.



Each year, roughly 15,000 athletes train at the Colorado Springs Olympic & Paralympic Training Center. The city is also home to more than two dozen National Governing Bodies and Paralympic Sport organizations.

Whole Blood Resuscitation

- Hemorrhagic shock, or bleeding to death, is the leading cause of death for people under the age of 45

40%

increase in chance of survival if whole blood is administered during pre-hospital transfer

>100

lives saved in El Paso, Teller, and Pueblo Counties through the administration of whole blood during pre-hospital

- **May 2024** – Whole blood initiative launched in Colorado Springs
- **May 2025** – 100th unit of whole blood administered in El Paso County
- **June 2025** – Teller County began administering whole blood in the field, one of the 1st Rural Critical Access Programs in US
- **August 2025** – Pueblo paramedics began carrying whole blood on designated ambulance units
- **Saving 1 life every 72 hours in Southern Colorado!**

¹Health insurance carriers do not currently reimburse for whole blood administration in the field; initiatives in Colorado Springs, Teller County, and Pueblo are currently supported entirely through philanthropic efforts



Photo: Chelsea Tuff and her partner, Korey Blankenship, stop by Colorado Springs Fire's Station 11 to thank first responders for delivering whole blood to her while pregnant with their daughter, Rosie.



Photo: Curtis Andrews with American Medical Response in Pueblo demonstrates whole blood equipment.

\$700

Cost of one unit of blood¹

Mobile Stroke Treatment Unit (MSTU)

UCHealth launched a MSTU dedicated full time to Colorado Springs in February 2024.

47

Colorado Springs transports in **2023** via *shared* MSTU

106

Colorado Springs transports in **2024** via dedicated MSTU

~150

anticipated Colorado Springs transports in **2025**¹ via dedicated MSTU

182 residents screened for possible stroke in CY 2023; **443** screened in CY 2024

¹ Currently 95 transports calendar year to date 2025 (as of September 15, 2025)



Memorial Hospital North Expansion



Adding

4

operating
rooms

10

ED rooms

50

inpatient beds

~200

new jobs



LIVE EXTRAORDINARY.



Thank you to our providers and employees for their commitment to our patients

They make extraordinary possible, each and every day