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Title: TRICARE Update

Presenter:
 Laurel Chiaramonte, CNS-BC, MSN, MBA, RN Chief of Medical Management, CSMHS

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| 2/12/2018 | 1 | Council Work Session | received | |

TRICARE Update

Presenter:

Laurel Chiaramonte, CNS-BC, MSN, MBA, RN Chief of Medical Management, CSMHS

Summary:

TRICARE is the health care program for uniformed service members and their families around the world. It includes active duty and retired members of the: U.S. Army, U.S. Air Force, U.S. Navy, U.S. Marine Corps, U.S. Coast Guard, the Commissioned Corps of the U.S. Public Health Service and the Commissioned Corps of the National Oceanic and Atmospheric Association.

TRICARE provides comprehensive coverage to all beneficiaries, including health plans, prescriptions, and dental plans.

Previous Council Action:

N/A

Background:

One in four citizens in Colorado Springs is a TRICARE beneficiary. While the benefit itself doesn't fall under the purview of City Council, recent changes to TRICARE will affect many citizens of Colorado Springs.

Information about the benefit itself can be found on the TRICARE website: www.tricare.mil. Recent changes to copayments, catastrophic caps, point of service fees, medications, dental services, among other things, have been implemented. Non-active duty personnel can visit any urgent care

that is in the TRICARE network without a referral.

In addition to the changes to the TRICARE benefit, on January 1, 2018, the contractor that manages the benefit recently changed from United Healthcare Military and Veterans to Health Net Federal Services (HNFS).

Questions and concerns should be referred to HNFS via their website (www.tricare-west.com) or Customer Service at 1-844-866-9378.

Financial Implications:

N/A

Board/Commission Recommendation:

N/A

Stakeholder Process:

N/A

Alternatives:

N/A

Proposed Motion:

N/A

N/A