



Legislation Details (With Text)

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Type: Informational Report **Status:** Filed
File created: 9/15/2016 **In control:** Council Work Session
On agenda: 9/26/2016 **Final action:** 9/26/2016
Title: Comcast Customer Service Update

Presenter:
Arthur Ortegon, Director, Regulatory & Government Affairs, Comcast Cable

Sponsors:

Indexes:

Code sections:

Attachments: 1. 2016 Comcast Customer Experience Fact Sheet

Date	Ver.	Action By	Action	Result
9/26/2016	1	Council Work Session	received	

Comcast Customer Service Update

Presenter:

Arthur Ortegon, Director, Regulatory & Government Affairs, Comcast Cable

Summary:

Mr. Ortegon will update City Council on Comcast’s recent customer service initiatives.

Previous Council Action:

N/A

Background:

N/A

Financial Implications:

N/A

Board/Commission Recommendation:

N/A

Stakeholder Process:

N/A

Alternatives:

N/A

Proposed Motion:

N/A

N/A