BEFORE THE CITY COUNCIL OF THE CITY OF COLORADO SPRINGS

IN THE MATTER OF THE REVISION)	
OF THE UTILITIES RULES AND)	DECISION & ORDER 16-05 (URR)
REGULATIONS OF COLORADO)	
SPRINGS UTILITIES)	

- 1. Colorado Springs Utilities, an enterprise of the City of Colorado Springs ("City"), a Colorado home-rule city and municipal corporation, ("Utilities"), conducted a review of its Utilities Rules and Regulations ("URR"). During that review, Utilities identified needed changes. Utilities' rate case filing contains all of these revisions and changes.
- 2. Utilities is proposing changes to the Electric, Water, and Wastewater Rate Schedules and the URR in the 2017 Rate Case Filing.
- 3. The proposed effective date for the rate increases and all proposed changes to the URR is January 1, 2017.
- 4. Utilities' URR are a part of the collective Tariffs that govern Utilities in accordance with the Colorado Springs City Code. The URR establishes terms and conditions for all Utilities Customers across all utility services and also provides service specific terms and conditions. Utilities is proposing the following URR changes in the filing:
- 5. Restoration of Service: This change proposes to increase the maximum time from 12 hours to 24 hours in which Utilities must restore service to customers disconnected for non-payment and other customer-controlled situations identified in Section 13 of the URR. Significant changes to actual restoration of service is not anticipated.

Utilities will always attempt to reconnect customers as soon as possible and customers will not be disconnected if temperature is below 35 degrees. The primary reason for this change is to enhance employee safety and allow employees to exercise professional judgement to delay restoration of service when significant environmental and situational hazards are present, primarily at night. Darkness can create safety challenges for employees that include but are not limited to trip hazards, unawareness of animals and customer unrest from strangers on their property at night. Utilities personnel are required to wear protective safety equipment when making these trips to reconnect service and although protective and necessary, this can limit visibility under certain circumstances.

Additionally, Utilities proposes a minor clean-up changing "normal working hours of 7:00 a.m. to 7:00 p.m., Monday through Friday" to "normal working business day." (*URR Section 14(A) and 14(C), Sheet 29*)

6. Electric Line Extensions and Services and Extension of Natural Gas Mains and Services: This change will update the current contribution in aid of construction fee amounts

collected through Electric Line Extensions and Services and Natural Gas Mains and Services, moving the recovery more closely to the current costs. City Council approved a three-year phase-in of these charges in the 2016 rate case.

The current Electric Line Extensions and Services fees are proposed to increase a maximum of ten percent (10%), brining nine of the eleven fees to full cost, with two fees to be brought to full cost with the third year phase-in modification. (*URR Section 19, Sheet 46, 46.1, 47*). The current Natural Gas Mains and Services rate of 18% will increase to 20%, completing the phase-in to full cost. (*URR Section 32, Sheet 58*).

All Line Extensions and Services costs will be reviewed every three years and increases will be proposed as appropriate in order to maintain recovery current with cost as a continuous improvement going forward.

7. Water and Wastewater Development Charges: Development Charges are one-time charges to new connections and expansions to existing services. For Water ("WDC") and Wastewater ("WWDC") services, Utilities uses the modified equity buy in methodology, which was last ratified by a Utilities Policy Advisory Committee ("UPAC") study in 2010.

In 1999, Black & Veatch ("B&V") was hired to perform a comprehensive review of Utilities' water development charge methodology. The 1999 B&V WDC study yielded higher development charges resulting in a five year phase-in plan. The study recommended that ratios for the one to six inch meters be calculated using a hybrid meter capacity ratio and meter class average usage. In 2004, UPAC recommended and City Council approved full implementation of the B&V study over a five year period. This initiated a phase-in of the meter ratios for one to six inch meters. In 2009 UPAC recommended and City Council affirmed final implementation of the B&V study phase-in. City Council also approved a WDC methodology change for meters six inch or greater, basing the calculation on customer specific water usage forecast. In 2012, City Council approved a methodology change which provided for calculation of the multiplier ratios for one to four inch meters using only meter capacity. This change lowered the WDC charges for meter sizes one to four inch. It also created an inconsistent price signal with the six inch or greater meters which were calculated based on customer usage. The result was a much higher proportional price for the six inch or greater meters.

Utilities proposes two basic changes to the methodology for calculating WDC and WWDC in its filing. Utilities proposes to lower the current charge for WDC meter sizes greater than four inch by utilizing American Water Works Association industry accepted methodology of using the meter capacity ratio multiplier for all meter sizes to include those four inch or greater. As mentioned above, Utilities currently uses a flow based calculation to create the multiplier for meters four inch or greater.

For WWDC, Utilities proposes to align with WDC practices by using the meter capacity ratio multiplier methodology for all meter sizes greater than the ³/₄ inch meter. This change makes for a consistent methodology and price signal for meter sizes one inch and

greater between services and meter sizes. It also supports UPAC's Economic Development recommendations in that lower charges support regional partnerships, economic development and minimizes current cost prohibitive barriers to entry. It also may increase contribution in aid of construction revenue and provide new sources of ongoing operating revenue from rates that will cover fixed costs and reduce rate pressure. There is no financial impact associated with methodology changes for WDC and WWDC meter sizes greater than four inches due to no activity since 2009. (*URR Section 34, Sheet 66 and 67 (Wastewater) and URR Section 41, Sheet 81 and 82 (Water)*)

- 8. City Code Reference Correction: Utilities proposes a change to correct an incorrect reference to a section of the City Code in Section 39 of the URR. There is no policy or financial impact of this change. (URR Section 39, Sheet 80)
- 9. In addition to the proposed URR revisions, Utilities proposes changes to the Electric, Water, and Wastewater Tariffs.
- 10. Utilities filed its cost of service ("COS") study supporting the Electric, Water, and Wastewater services base rate and Tariff changes with the City Auditor, Mr. Denny Nester, and with the City Attorney, Ms. Wynetta Massey, on August 12, 2016. Utilities then filed the enterprise's formal proposals on September 13, 2016, with the City Clerk, Ms. Sarah Johnson, and a complete copy of the proposals was placed in the City Clerk's Office for public inspection. Notice of the filing was published on-line at www.csu.org on September 13, 2016, in *The Gazette* on September 16, 2016, and mailed as required on September 16, 2016. These various notices and filings comply with the requirements of §12.1.107 of the City Code and the applicable provision of the Colorado Revised Statutes. Copies of the published and mailed notices are contained within the record. Additional public notice was provided through Utilities' website, www.csu.org and a complete copy of the proposals was placed on that website for public inspection.
- 11. The information provided to the City Council and held open for public inspection at the City Clerk's Office was supplemented by Utilities on October 18, 2016. The supplemental material contained a supplemental customer feedback report, copies of the publications of required legal notice, public outreach information, and the City Auditor's report.
- 12. Prior to the public hearing, Utilities provided a copy of the complete rate filing to the City Auditor and to the City Attorney for review. The City Auditor issued his findings on the proposed rate and tariff changes, dated October 2016. A copy of that report is contained within the record.
- 13. On October 25, 2016, the City Council held a public hearing concerning the proposed changes to the Electric, Water, and Wastewater Tariffs and to the URR. This hearing was conducted in accordance with §12.1.107 of the City Code, the procedural rules adopted by City Council, and the applicable provisions of state law.

- 14. President of the Council Merv Bennett commenced the rate hearing by providing a summary of the rate hearing agenda and explaining the rate hearing procedure.
- 15. The presentations started with Mr. Christopher Bidlack of the City Attorney's Office, briefing the City Council on its power to establish rates, charges, and regulations for Utilities' services. In setting rates, charges, and regulations for Utilities' services, the City Council is sitting as a legislative body because the setting of rates, charges, and regulations is necessary to carry out existing legislative policy of operating the various utility systems. However, unlike other legislative processes, the establishment of rates, charges, and regulations is quasi-judicial and requires a decision based upon evidence in the record and the process is not subject to referendum or initiative. Mr. Bidlack provided information on the statutory and regulatory requirements on rate changes. Rates for Electric service must be just, reasonable, sufficient, and not unduly discriminatory, City Code §12.1.107(E). Rates for Water and Wastewater service must be reasonable and appropriate in light of all circumstances, City Code § 12.1.107(F).
- 16. At the conclusion of his presentation, Mr. Bidlack polled the City Council Members concerning any *ex parte* communication that they may have had during the pendency of this proceeding. Mr. Bidlack noted that he provided all Council Members with supplemental information on October 24, 2016, based on requests for additional information presented by City Council Members. Mr. Bidlack also noted that Council Member Andy Pico provided a copy of an *ex parte* email he received in relation to customer concerns about the proposed rate increases. City Council indicated there were no additional *ex parte* communications.
- 17. Utilities then began the presentation of the enterprise's proposals.
- 18. The speaker was Ms. Sonya Thieme, Utilities' Rates Manager. She started by providing an overview of the 2017 Rate Case. She noted that the 2017 Rate Case filing includes proposed changes to the (1) Electric Rate Schedules, (2) Water Rate Schedules, (3) Wastewater Rate Schedules, and (4) URR. Additionally, the COS is prepared following industry standards and practices and rates are designed in compliance with Rate Design Guidelines.
- 19. Ms. Thieme then explained that the preliminary 2017 filing was presented to the Utilities Board and the Utilities Board Finance Committee. She then noted that the filing fulfilled proper procedural compliance requirements by (1) filing a preliminary COS study with the OCA on August 12, 2016, (2) requesting a public hearing date, (3) filing the 2017 Rate Case with the City Clerk, (4) posting the filing to www.csu.org on September 13, 2016, and (5) publishing and mailing required legal notices on September 16, 2016.
- 20. Next, Ms. Thieme provided a summary of the Electric Service changes. The revenue requirement reflects the implementation of Phase 2 of a 3 Phase plan to address Electric revenue shortfall as directed by the Utilities Board in April of 2016. The total base (non-fuel) Electric revenue is \$320.7 million. This is \$13.9 million lower than the 2016 Electric revenue requirement. The reduction is primarily due to the anticipated revenue

shortfall from the Industrial Service - Time of Day 1,000kWH/Day Minimum (ETL) class. Additionally, the rate filing continues a phased in approach to bring rate classes within plus or minus 10% of respective COS. Such increases are not to exceed 12.5% and apply to all standard rate classes below COS. No rate increases have been applied to rate classes at or above COS.

- 21. She then noted the electric rate classes for which rate increases are proposed and those for which no change is proposed.
- 22. Ms. Thieme provided information on general changes to Residential and Commercial rate options. Optional Time-of-Day rates provide a price signal to help reduce system peak demand and provide customers with (1) an opportunity to adjust their usage patterns to align with off-peak periods and (2) the potential to realize savings over the standard rates. Both Residential and Commercial Time-of-Day rates are modified in the proposed rates to properly reflect the appropriate price signal. Residential Time-of-Day rates are decreased by 15.2% and Commercial Time-of-Day rates are increased by 18%.
- 23. Ms. Thieme concluded her presentation on Electric service changes by noting the additional proposed Electric tariff changes: (1) the Kilowatcher Rate Options is removed from tariff sheets as the existing contracts expired in March of 2016 and the option is no longer offered; (2) the Contract Service Wheeling (ECW) rate is modified to remove some ancillary services currently offered in the tariff that Customers either have not made use of or required; (3) clarification of the tariff language for Totalization Service to remove obsolete language is provided; (4) the Renewable Energy Net Metering rate is updated to align the sheet numbering with past revisions; (5) the Reserved Capacity Charge (RCC) for Enhanced Power Service is increased to complete a five year phase in to full cost; (6) the Community Solar Garden (CSG) Pilot Program Bill Credit is updated to reflect the proposed Electric service rate increases; (7) the CSG Non-Pilot Bill Credit is updated based on the proposed Electric service rate increases; and (8) the Wind Power Tariff is removed due to expiration.
- 24. Ms. Thieme then addressed the proposed changes to the Water tariff. The proposed total water revenue is \$199.5 million, which is \$11.3 million higher than revenue under current rates. The overall system increase is 6.0% higher than current rates. The increase breaks down as a 5.1% increase for Residential, 6.2% increase for Nonresidential, 10.0% increase for Contract Services DOD, 9.7% increase for Large Nonseasonal, and 12.0% increase for Nonpotable and Augmentation customers.
- 25. The rate design components are (1) continuing to move rate classes closer to COS and (2) increasing the fixed daily charge to enhance financial stability and maintain a conservation signal, specifically for Residential customers.
- 26. Ms. Thieme concluded her review of proposed changes to the service tariffs by addressing Wastewater. The current Wastewater rates are sufficient to cover the 2017 revenue requirement of \$68.0 million. While no additional revenue is required, the rate classes were updated to use allocations and methodologies consistent with the other

services as the Wastewater rats have not been modified since 2010. The proposed rate changes decrease Residential rates by 1.5% and increase Nonresidential rates by 4.0% and Contract Services – Outside City Limits by 11.6%. Additionally, a new rate class is added for Military customers to be consistent with the rate structure provided across the three other services.

- 27. Ms. Thieme then provided a summary of the overall impact of the proposed rate changes to a four service utility bill. The typical Residential customer will see a 1.3% or \$2.60 increase to their bill. The typical Commercial customer will see a 3.4% or \$44.34 increase to their bill. And, the typical Industrial customer will see a 0.6% or \$225.91 increase to their bill.
- 28. Ms. Thieme concluded the substantive portion of her presentation by noting the proposed changes to the URR. Those proposed changes are as follows:
 - a) Restoration of Service: This change proposes to increase the maximum time from 12 hours to 24 hours in which Utilities must restore service to customers disconnected for non-payment and other customer-controlled situations identified in Section 13 of URR. Additionally, Utilities proposes a minor clean-up changing "normal working hours of 7:00 a.m. to 7:00 p.m., Monday through Friday" to "normal working business day."
 - b) Electric Line Extensions and Services and Extension of Natural Gas Mains and Services: This change will update the current contribution in aid of construction fee amounts collected through Electric Line Extensions and Services and Natural Gas Mains and Services, moving the recovery at or close to the current costs. The current Electric Line Extensions and Services fees are proposed to increase Electric fee increases range from 5.8% to 10% to achieve full cost fees for nine (9) out of eleven (11) total line extensions and services. The current Natural Gas Mains and Services rate of 18% will increase to full cost at 20%.
 - c) Water and Wastewater Development Charges: This change proposes to reduce the multiplier for all meters greater than ¾ inch to a meter capacity ratio. This change will lower the current charge for Water Development Charge meter sizes greater than 4 inch. Additionally, this change will also lower the current charge for Wastewater Development Charge meter sizes meter sizes greater than the ¾ inch.
 - d) Correction of City Code reference in Applicability of City Code: This change is to correct an incorrect reference to a section of the City Code. There is no policy or financial impact of this change.
- 29. Next, Ms. Thieme addressed the customer outreach Utilities performed in relation to the 2017 Rate Case filing. The customer outreach was carried out throughout September and October and included newsletter information about the proposal and hearing dates, required public notice, and meetings with commercial and industrial customers. She then

- noted Utilities programs that are in place to assist customers: (1) bill assistance through Project COPE and the Low income Energy Assistance Program, (2) high bill counseling through conservation education and the Home Energy Assistance Program, and (3) payment plans through Utilities' Budget Billing program.
- 30. The next issue discussed was Utilities Supplemental Customer Feedback Report, which Utilities included within the Supplemental Filing. Utilities received some customer feedback in relation to the proposed rate changes. Those customers were concerned because they face the proposed base-rate increases and the likelihood of Electric Cost Adjustment ("ECA") and Gas Cost Adjustment ("GCA") increases. One of the most impacted customer groups is the Industrial Service Time-of-Day Service 1,000 kWh/Day Minimum (ETL). There are approximately 1,300 ETL customers impacted by the proposed 12.5% increase. Seventeen (17) of these customers are impacted by Nonpotable proposed 12.0% increase and three (3) of these customers are impacted by Nonresidential Wastewater proposed 4% increase. In addition to factors outlined in this rate hearing presentation, the magnitude of bill impact is greatly influenced by the fluctuation in fuel and purchase power costs.
- 31. Ms. Thieme then explained that the City Council will be presented with ECA and GCA increases on an agenda item following the rate hearing. The proposed changes would be effective November 1, 2016. The proposed ECA rate is approximately \$0.0273 per kWh which impacts bills as follows: typical Residential electric bill increase of \$3.18 or 4.2%; typical Commercial electric bill increase of \$31.80 or 6.3% and; typical Industrial electric bill increase of \$2,120.00 or 6.8%. The proposed GCA rate is approximately \$0.1815 per Ccf which impacts bills as follows: typical Residential gas bill increase of \$2.68 or 7.4%; typical Commercial gas bill increase of \$55.43 or 10.7% and; typical industrial gas bill increase of 554.28 or 11.9%.
- 32. She then noted that many customers have experienced much lower bills since 2015 because of soft fuel markets. In 2016, Utilities' has reduced the combined ECA and GCA over collection balances by \$18.1 million. The lowest ECA rate was approximately 23% below cost and the lowest GCA rate was approximately 46% below cost. Generally, the ECA and GCA charges represent a significant portion of the business customer's bill. Utilities compiled five (5) year typical bill history to capture both base rate adjustments and ECA and GCA rate adjustments for different customer classes. These compilations show minimal bill impacts over the five (5) year period.
- 33. Ms. Thieme explained that while Utilities supports the 2017 Rate Case as filed, Utilities created rate alternatives based on the customer feedback. In accordance with City Code § 12.1.107(C)(4), the City Council may amend or revise the proposed rates based on information presented at the rate hearing.
- 34. If City Council elects to modify the Water rates proposed by Utilities, Utilities proposes modifying the rates to function as a two year phase in for the most affected rate classes. Doing so would create rates effective on January 1, 2017, and January 1, 2018. The

alternate proposal would modify the (1) Contract Service – MIL, (2) Miscellaneous Service – Nonpotable, and (3) Large Non-seasonal Service to create a phased in approach that will increase each rate by 6.0% effective January 1, 2017, and additional increases of 6.0%, 4.0%, and 3.7%, respectfully, to bring the rates to cost of service effective January 1, 2018.

- 35. If City Council elects to not modify the Wastewater rates as proposed by Utilities, Utilities proposes that the changes be implemented over two years, with the first 50% of the change being effective January 1, 2017, and the second 50% of the change being effective January 1, 2018.
- 36. Ms. Thieme then addressed the supplemental information provided to City Council by Mr. Bidlack on October 24, 2016. The additional information addressed five (5) points of additional information requested by Council Members. Ms. Thieme provided high level summaries of each item listed below.
 - a) Item 1: A slide showing the current different electric rate classes and the percent and dollar value of their fair share of COS they are paying under current rates and how they will stand if the 2017 rate case is approved.
 - b) Item 2: Slides showing the total bill impact for industrial, commercial, and residential for the different proposed ECA/GCA adjustments to be effective November 1, 2016, the rate changes to be effective January 1, 2017, and the ECA/GCA adjustments estimated to be effective February 1, 2017.
 - c) Item 3: Slides showing what the military customer's current dollar amount and fair share is for COS for Water and Wastewater and what it would be under the proposed rates.
 - d) Item 4: Slides showing revenue impact of varying percentages of the proposed residential water rate increase being applied to the daily access charge in comparison to the complete increase being applied to the daily access charge as proposed.
 - e) Item 5: Slides providing a five (5) year history of rate changes for residential, commercial, and industrial customers.
- 37. Assistant City Auditor, Ms. Jacqueline Rowland then presented the Auditor's report. Ms. Rowland stated that the OCA reviewed the COS for each service and concluded that they were prepared accurately and that the methodology was consistent. The OCA report included two recommendations for future improvements, but supported the Utilities rate filing. Ms. Rowland noted that the OCA also reviewed the proposed ECA and GCA changes, but has not reviewed the alternative options noted by Utilities for Water and Wastewater.
- 38. After Utilities' presentation, President Bennett opened the floor for public comment. President Bennett explained that the questions would be collected, both from the public and the City Council, and then Utilities would have a short break to formulate responses, if necessary.

- 39. Representatives of three customers spoke to address their concerns with the proposed rate increases.
- 40. Mayor of Manitou Springs Nicole Nicholetta and Ms. Shelly Cobau of Manitou Springs Public Services spoke about the concerns the City of Manitou Springs has with the proposed rate increases in relation to both cost and customer complaints. Both requested that City Council consider the alternatives proposed by Utilities to phase Water and Wastewater changes in over a two year period.
- 41. Mr. Jason Lachance, the Chief Financial Officer of dpiX, spoke to his concerns about the proposed rate increases and noted his concern that the proposed rate increases will harm dpiX's ability to be a competitive entity and Colorado Springs' ability to remain competitive in the context of attracting and retaining businesses.
- 42. Lastly, Mr. Dan Malinaric, Vice President of Operations for Microchip, expressed his concerns about the proposed rate increases, specifically the impact of the rate increases on Microchip's business competitiveness and Utilities' ability to be a "low cost utility" and the impact the rate increases will have when Utilities' rates are compared with other entities.
- 43. Following public comment, President Bennett opened the floor to questions from the City Council.
- 44. Council Member Don Knight spoke to explain his questions that led to a portion of the additional information provided on October 24, 2016. He noted that two of his four questions were answered with the provided materials (military impact and daily charges), but that he had additional questions related to the COS calculation across rate classes in relation to the proposed 2017 rates and the collective bill impact of the proposed 2017 rates, the November 1, 2016, ECA and GCA changes, and the estimated February 1, 2017, ECA and GCA changes.
- 45. Ms. Thieme addressed Council Member Knight's first question by presenting the supplemental slide on COS. Council Member Knight emphasized that the presented rates comply with the Utilities Board direction to keep rate classes within +/- 10% of the COS.
- 46. Council Member Tom Strand then asked whether Utilities received any feedback from Department of Defense customers. Ms. Thieme replied that Utilities worked directly with military customers and that those customers understand the rate drivers and do not opposed the proposed rates.
- 47. Council Member Strand then asked Ms. Rowland to perform a review of the alternate proposals presented by Utilities. Ms. Rowland confirmed that the analysis would be performed and that the review will be submitted to City Council.
- 48. Council Member Andy Pico then spoke to the nature of the proposed changes, emphasizing that the majority of the bill impact that customers expressed concern for is

- driven by the fuel costs contained within the ECA and GCA and that those costs are a direct pass through by Utilities.
- 49. President Bennett then asked Utilities Chief Executive Officer, Mr. Jerry Forte whether a recess was necessary to prepare any Utilities' responses. Mr. Forte stated that no break was necessary.
- 50. Council Member Knight then asked for further clarification on the second question he presented, as noted above. Ms. Thieme provided a walkthrough of the additional materials to demonstrate how they provided a summary of bill impact across the proposed rate changes and the ECA and GCA changes planned for November 1, 2016, and February 1, 2017. Council Member Knight confirmed that the information presented was the requested information.
- 51. At the conclusion of the City Council discussion, President Bennett determined that an executive session was not needed.
- 52. Prior to Mr. Bidlack polling the City Council on the issues central to the proposed changes, the City Council had further discussion on whether to address the Water and Wastewater tariffs as proposed by Utilities or whether to support the alternatives presented for each service. Support for the alternatives was given by the City Council and additional discussion followed.
- 53. Council Member Knight first addressed the Water service alternatives. He contended that while the alternative, phase in approach for the Large Non-seasonal Service should be pursued, the alternative should not be pursued for the Contract Service Military rate and Nonpotable rate. He explained that the Military customers noted support for the proposed rates and that the Nonpotable rate is significantly below the COS and requires significant increases to reach COS.
- 54. Following Council Member Knight's comments, consensus was reached to support the alternative two year phase in for only the Large Non-seasonal rate with a 6.0% increase to be effective January 1, 2017, and a 3.7% increase to be effective January 1, 2018. Additionally, there was consensus to reduce the revenue requirement for Water service for 2017 by \$149,552, in correlation with the Large Non-seasonal rate phase in approach.
- 55. Discussion on the Wastewater alternatives led to a consensus to support the totality of the alternative phase in approach. That approach will implement first 50% of proposed rates to be effective January 1, 2017, and second 50% of the proposed rates to be effective January 1, 2018.
- 56. At the conclusion of questions by the public and City Council, Utilities' responses, and discussion by City Council, Mr. Bidlack, polled Council Members regarding the issues central to the Electric, Water, and Wastewater services and the URR. Eight members of the City Council were present, with Council Member Bill Murray excused.

- 57. The following are the proposed changes and the votes by City Council addressing the URR:
 - a) Should Utilities increase the restoration time of customers who have been disconnected from service due to customer controlled activity from a maximum of 12 hours to 24 hours and revise the definition of business hours?
 - The City Council held that Utilities shall increase the restoration time of customers who have been disconnected from service due to customer controlled activity from a maximum of 12 hours to 24 hours and revise the definition of business hours, with Council Member Keith King opposed and Council Member Knight emphasizing that he supports this change because it relates solely to customer caused disconnection.
 - b) Should Utilities increase the amounts collected through contributions in aid of construction in the Electric line extensions and services and Natural Gas mains and services?
 - The City Council held that Utilities shall increase the amounts collected through contributions in aid of construction in the Electric line extensions and services and Natural Gas mains and services.
 - c) Should Utilities change the multiplier for all meter sizes greater than four inch to a meter capacity ratio for the Water development charges?
 - The City Council held that Utilities shall change the multiplier for all meter sizes greater than four inch to a meter capacity ratio for the Water development charges.
 - d) Should Utilities change the multiplier for all meter sizes greater than ¾ inch to a meter capacity ratio for the Wastewater development charges?
 - The City Council held that Utilities shall change the multiplier for all meter sizes greater than ¾ inch to a meter capacity ratio for the Wastewater development charges.
 - e) Should Utilities correct an incorrect reference to a section of a City Code within URR Section 39?
 - The City Council held that Utilities shall correct an incorrect reference to a section of a City Code within URR Section 39.
- 58. President Bennett then concluded the 2017 Rate Case Hearing.

ORDER

The URR sheets as attached to the Resolution are adopted and will be effective on and after January 1, 2017. Such tariff sheets shall be published and held open for public review and shall remain effective until changed by subsequent Resolution duly adopted by the City Council.

Dated this 8 th day of November, 2016.	
	CITY OF COLORADO SPRINGS
	Council President
ATTEST:	
City Clerk	