# Amazon/Airport Workforce Shuttle and ADA Paratransit Services City Council Work Session

COLORADO SPRINGS OLYMPIC CITY USA



January 25, 2021 Craig Blewitt, Transit Services Manager Brian Vitulli, Transit Planning Supervisor





- Overview of MMT Services
- The planning process for service expansion and philosophy
- Our ADA paratransit service: ADA requirements, adding ADA to express routes, and whether to exceed ADA requirements
- The proposed Amazon/Airport Terminal Workforce Shuttle service





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#### Transit Service Assessment (as of September 27, 2020)

#### Geographic Coverage (urbanized area)

- 34% UA within ¼ mile of a bus route
- 52% UA within ½ mile of a bus route
- 65% UA within ¾ mile of a bus route (ADA Boundary)

#### Frequency (weekdays)

- 14 of 29 routes (30 routes during spring/summer service) run every 60 minutes
- 1 route runs every 20 minutes (2 routes during spring/summer service)
- 8 routes run every 30 minutes
- 2 routes run every 45 minutes
- 4 routes run every 15 minutes (Routes 1, 5, 25 & 27)

#### Span (days of the week/hours of the day)

- Operate 362 days of the year
- All 29 routes operate weekdays, 6:15 AM to 6:45 PM
- 13 routes operate weekday evenings past 6:45 PM (14 during spring/summer service)
- 21 routes operate on Saturdays (22 during spring/summer service)
- 12 routes operate on Sundays and holidays (13 during spring/summer service)

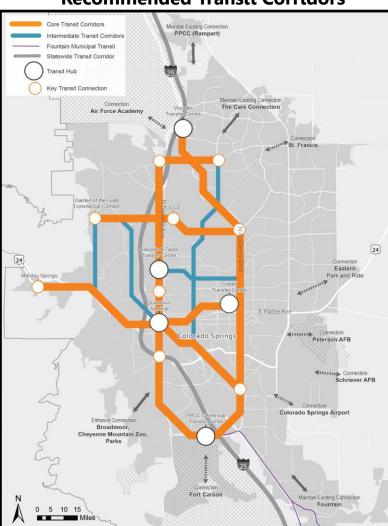




# Fixed-Route Service Improvement

	2010	2021
Annualized Revenue Service Hours	98K	202K
Number of Routes ≤ 30 minutes (weekday)	5	14
Number of Evening Routes	0	14
Number of Days Operating in a year	255	362

#### 2045 Regional Transit Plan Recommended Transit Corridors





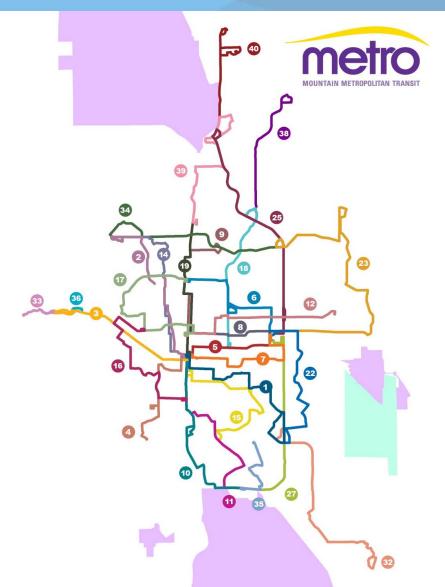


#### Fixed-Route Bus Service

#### Serving the Pikes Peak Region

- North to PPCC Rampart Campus
- East to the Powers/Tutt Boulevard Corridor
- South into Widefield/Security
- West into Manitou Springs

F	Thanksgiving Day For detailed route inform				m.
ute	Service Area	Wookday	M-Sat	Saturday	Sunday
	Hillside - Hancotk Plaza	15 min	60 min	30 min	30 min
	Centerrial Blvd - Garden of the Gods Rd	60 min	CILINA	60 min	30 1181
3	Colorado Ave - Manitou Springs	30 min	60 min	30 min	30 min
5	8th St - Broadmoor	60 min	50 min	60 min	50 min
	Boulder St - Citadel	15 min	60 min	30 min	30 min
ί-	Filmore St - Citadel	60 min	cums	00 min	30 min
ζ-	Piles Peak Ave - Citadel	30 min	60 min	30 min	60 min
•	Cache La Poudre - Otadel	60 min	60 mm	60 min	ou man
<u>_</u>			1000		60 min
0	Nevada Ave - UCCS Hwy 115 - PPCC Centennial	30 min 30 min	60 mm	60 min	
				60 min	60 min
2	World Arena - PPCC Centernial Palmer Park Blvd	30 min	60 min	60 min	60 min
-		60 mm		60 min	
2	Chestnut St - Garden of the Gods Rid				
3	E Fountain Blvd - Cheyenno Mountain Cente				
	Brookside St - Uintah Gardens	60 min			
0	19th St - Fillmore St	60 min			
2	Union Bivd - Montebello Dr	45 min			
9	Weber St - Eagle Rock Rd	30 min	60 min	60 min	60 min
_	Southborough via Murray Blvd	60 min	60 min	60 min	
7	Galley Rd - Tult Blvd	60 min	60 min	60 min	
2	N Academy Blvd - Voyager Transfer Center	15 min	60 min	30 min	30 min
_	S Academy Blvd - PPCC Centennial	15 min	60 min	30 min	30 min
2	Security-Widefield	60 mm		60 min	
9	Indire/Cog Shuttle	20 min	20 min	20 mm**	20 min**
2	Garden of the Gods Rd - Austin Bluffs Pkwy			60 min	
9	Las Vegas St - PPCC Centennial	30 min			
2	Manitou Avenue Shuttle <sup>1</sup>	20 min <sup>2</sup>	20 min <sup>o</sup>	30 min <sup>2</sup>	20 min <sup>o</sup>
9	The Care Connection  Montobolio Dr Memorial N/Children's Hosp	ital 45 min			
5	Corporate Dr - Voyager Transfer Center	60 min	60 min	60 min	
K-	Voyager Transfer Center - PPCC Rampart	30 min	ou min	ou man	
Date:	ng service began at 6.00p.m. Par exact exercipancian bisses, use they and Sundays during peak summer sensor. Responds tombers white, number Shaffe to a soldenial service appointing during the	tre CM Code betre to a bir SI coloubes constructes	their individual real		
1	PPCC Centervisol Bransfer Center	Woodmen Park	& Ride		婸
1	Downtown Terminal	Tajon Pork & Bio			腴
1	Coscode & Toylor Transfer Center Bus S	tops	**	surtain Melvs Bus	Soule Informal
=	0	Bus Stop - Single			
3	Citadel Transfer Center	Bus Blop - Share	ed Routes	G	
_	2048	Bus Slop ID			100







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### Service Expansion

- Planning Process
  - Role of long range plan (2045 Regional Transit Plan)
  - Annual system-wide Route Analysis
  - New partnership, like Amazon
- Service expansion and philosophy
  - Buses run on major streets, hybrid multi hub & spoke and grid
  - Potential Alternative Transit Services including ADA
    - Deviated fixed-route or On-demand services





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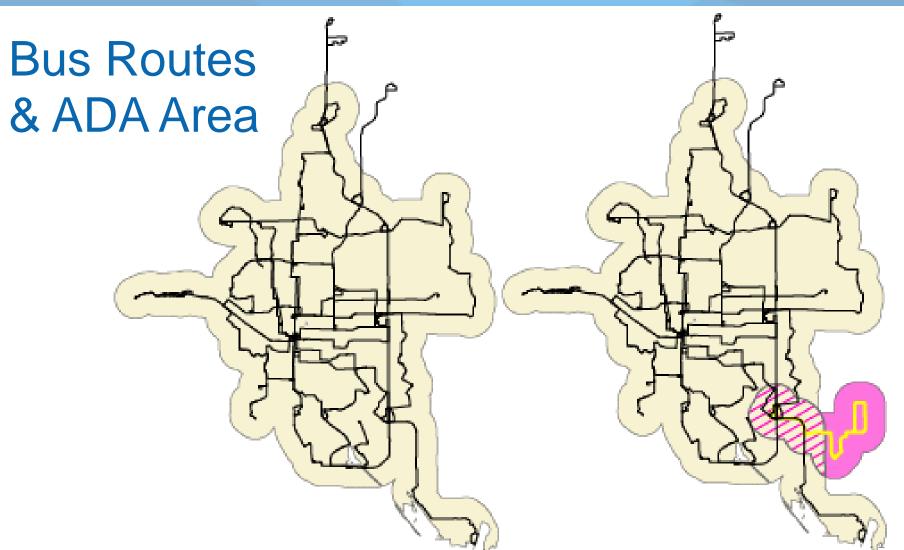


### Service Expansion - ADA

- ADA paratransit requirement
  - coincides with the operating days and hours of the fixed-route bus service and within ¾ mile of a fixed-route
  - Minimum Curb-to-Curb service
- Accessibility improvements on buses and stops
- Bus Stop improvements
- Travel training and certification
- Audio/visual stop announcements











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## Background - Amazon Service

- Approached by Amazon in March 2020 of potential need for transit service
- Met to discuss employee projections (approx. 3,000), construction completion, (June 2021), and potential to serve facility
- Recommended implementation of new Amazon/Airport Terminal Workforce Shuttle to be operated as an express service (no ADA)





### Amazon/Airport Workforce Shuttle

Map showing proposed routing from Academy & Hancock transfer location to Amazon and Airport Terminal

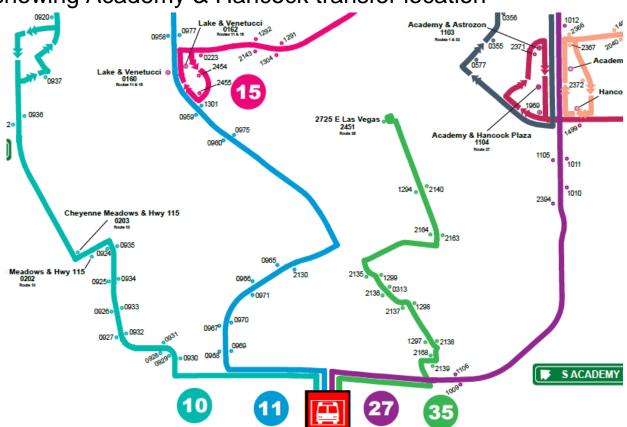






## Amazon/Airport Workforce Shuttle

Map showing Academy & Hancock transfer location







## Overview of Proposed Service

- Fixed route bus service to serve 3 stops: Academy/Astrozon Super Stop (Transfer Station), Amazon and Airport Terminal
- 7 trips/day coinciding with Amazon shift change times
- No complementary ADA service
- Persons with Disabilities (PWD) can still access the service by transferring at the Academy/Astrozon Super Stop





## Why No ADA Service with Proposal

- TSD's practice is to start new bus routes that serve limited destinations as express routes, for a defined demonstration period
- If successful and funding, could add stops and complementary ADA service





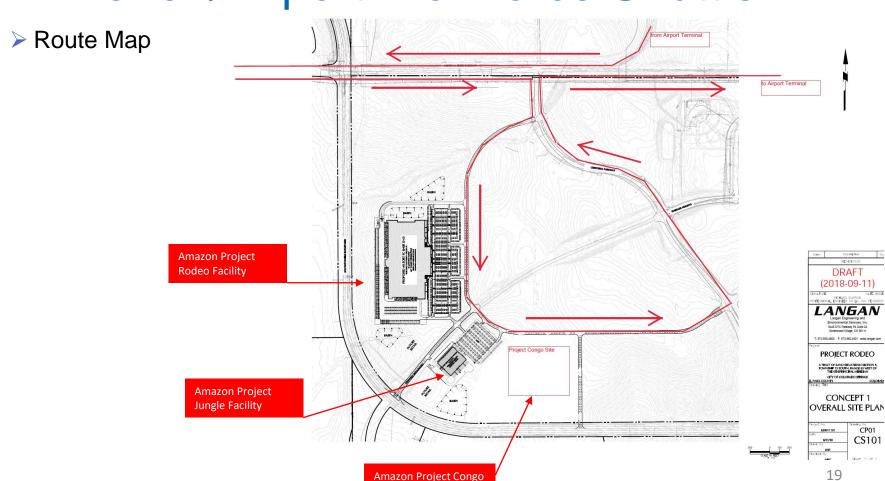
## New Development: Project Congo

- Contacted in mid-November about new Project Congo development
- Request to service new location
- 280,000 sq. ft. package sorting facility
- Anticipated opening date: July-September 2021 (Project Rodeo in June)
- Employees scheduled for four- to five-hour work shifts
- Approximately several hundred employees proposed for this site
- Recommended to serve this new site and Project Rodeo with an all-day service.





## Amazon/Airport Workforce Shuttle



**Facility** 





# Additional Costs: Conversion from Express Route to Local Fixed-Route

- Routes 38 (Memorial North and Children's Hospitals): Currently \$157,000/year without complementary ADA service would increase to \$299,000/year with ADA
- Route 40 (PPCC Rampart Campus): Currently \$157,000/year without complementary ADA service would increase to \$299,000/year with ADA





## **Service Options**

Amazon/Airport Terminal Workforce Shuttle	2024 6 *	2022 6 4 4 4				
Service Options	2021 Cost*	2022 Cost**				
1: All Four Shifts, No ADA (Original Budget Submission)	\$131,888	\$179,000				
2: All Four Shifts, With ADA	\$192,000	\$303,000				
3: Three Shifts Only, No ADA	\$100,000	\$143,000				
4: Three Shifts Only, With ADA	\$157,000	\$243,000				
5: Weekday, Weekday-Evening, and Weekends, No ADA	\$233,000	\$370,000				
6: Weekday, Weekday-Evening, and Weekends, With ADA	\$354,000	\$577,000				
*2021 cost is for Mid-June-December 2021 and includes \$18,000 in marketing						
**2022 cost is for 12 months and does not include marketing						





## Federal and State Grant Summary

#### Competitive and Formula Grant Funds Availability

- Competitive Grant Funds
  - Awarded based on a competitive process and not guaranteed
  - Competitive grants allow FTA to evaluate project proposals and award funding to projects that fulfill specific programmatic criteria
- Formula Grant Funds (Urbanized Area Section 5307, Bus and Bus Facilities Section 5339)
  - Allocated to a designated recipient, typically a state, local government, local transit agency or metropolitan planning organization
  - Funding is apportioned on the basis of legislative formulas.
  - Urbanized areas with populations of 200,000 or more, the formula is based on a combination of bus revenue miles, bus passengers miles, population and population density.





## Federal and State Grant Summary

#### Recent Competitive Grants Applied for:

- FTA FY2019 Integrated Mobility Innovations (IMI) Specialized 'Above and Beyond' Transportation Fleet Implementation
- FTA FY2019 Low or No Emission Vehicle Program (5339(c) 5 Battery Electric Buses and Associated Infrastructure
- FTA FY2019 Bus and Bus Facilities Program (5339(b)) 2 Parallelogram Bus Lift Replacements
- FTA FY2020 Low or No Emission Vehicle Program (5339(c)) 2 Battery Electric Buses and Associated Infrastructure and Maintenance Facility Upgrades
- FTA FY2020 Bus and Bus Facilities Program (5339(b)) 4 Fixed Route Bus and 10 Paratransit Bus Replacements
- FTA FY2020 Accelerating Innovative Mobility (AIM) Challenge Grants Implementation of Alternative Transit Service Models

#### Recent Competitive Grants Awarded:

- FTA FY2019 Bus and Bus Facilities Program (5339(b)) Route 23 2 Battery Electric Bus Expansion Project, awarded \$1,621,500
- State of Colorado FY2020 Settlement Funding 2 Replacement Battery Electric Buses, awarded \$1,289,052
- State of Colorado Senate Bill 267 Downtown Transit Center, awarded \$8 million
- State of Colorado Multimodal Options Fund Enterprise Asset Management Implementation, Alternative Services Implementation, and Bus Stop ADA Compliance and Accessibility, total awarded \$2 million
- FY2020 Community Development Block Grant Public Infrastructure Bus Stop ADA Accessibility Construction, awarded \$250,000





#### Questions?



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