

# UCHealth Memorial

Improving **lives** in our community

Annual Report to City Council | February 25, 2019

**Joel Yuhas, FACHE**

UCHealth Memorial

President and CEO

**Margaret Sabin**

Children's Hospital Colorado

Regional President for Southern Colorado

# Our Mission

**We improve lives.**

In big ways through learning, healing and discovery.  
And in small, personal ways through human connection.

But in all ways, we improve lives.

# Improving Lives: **Emergency/Trauma**



## **Emergency and Trauma Services**

- Adult, pediatric and obstetrical Emergency Departments
- Memorial Hospital Central:
  - Level I Trauma Center
  - Verified Level II Pediatric Trauma Program
  - Dedicated Trauma ICU
  - Acute Chest Pain Center
- Memorial Hospital North:
  - Level III Trauma Center
  - Acute Chest Pain Center



# Level I Trauma Center

- Providing **Level I** care for southern Colorado.
- Honored to care for **CSPD Officer Cem Duzel**.







# Comprehensive Stroke Center

- Providing **Comprehensive** care for southern Colorado.
- Honored to care for **Margie Churchill**.



# Improving Lives: Mobile Stroke Treatment Unit

- Providing **on-scene stroke care** for southern Colorado.
- Honored to care for **Bob Waddell**.





# Improving More **Lives**

	FY16	FY17	FY18	
# of Employees	3,951	4,121	4,350	↑ 5%
Bedded Patients	32,994	35,677	42,752	↑ 19%
OB admissions	4,446	4,752	4,933	↑ 4%
Surgeries	20,023	20,624	21,842	↑ 6%
Urgent Care Visits	44,978	91,972	104,995	↑ 14%
Outpatient Visits	494,826	518,358	645,368	↑ 25%





# Financial Commitments

FY 2018 at a glance

**\$675,475**

revenue-sharing payment to the City of Colorado Springs.

**\$4,450,000**

total of revenue-sharing payments since 2012.

**\$75.2 million**

investment in state-of-the-art technology, equipment and new physicians.

**Since 2012**

UCHealth has spent more than

**\$274 million**

improving health care in Colorado Springs through new technology, facility upgrades, new services and employee and physician investments.

uhealth



# Comprehensive Care

## Cancer Care

- Expanded Cancer Center at Memorial North (Feb 2019)
- Largest comprehensive breast cancer surgical program in region
- Lung cancer program expansion
- Gynecological oncology service started in Nov. 2018
- Head & Neck surgical oncology services to begin March 2019
- Surgical oncology services to begin mid-2019
- Urology / prostate cancer service expansion in mid-2019
- Comprehensive cancer center affiliation with UCH: Expansion of Clinical Trials





# Comprehensive Care

## Women's and Children's Services

- Collaboration with Children's Hospital Colorado
- Largest maternity provider in the state – nearly 5,000 deliveries
  - OB ERs now at both Memorial campuses
  - Neonatal Intensive Care Units at Memorial Central and North





# UCHealth Memorial Hospital North **Expansion**

- Expanded existing ER by 50% more beds
  - Evaluating Level II trauma center conversion
  - Evaluating Primary Stroke Center conversion
- Expanded surgical services
  - 2 additional ORs (Oct 2018 – 8 total)
  - 2 additional ORs planned in 2019
  - Expanded minimally-invasive / robotic program
- New tower with 47 maternity, oncology and medical/surgical beds
- Today is **first patient day**





# UCHealth Colorado Springs Region National Quality Rankings

Q&A Percentiles	Academic Percentile (Academic Rank)	All Hospital Percentile (All Hospital Rank)
UCHealth Northern Colorado		<b>95.9</b> (rank = 13/316)
<b>UCHealth Colorado Springs</b>		<b>94.3</b> (rank = 18/316)
UCHealth Metro Denver	<b>91.1</b> (rank = 12/136)	
System		<b>93.6</b>



# Collaboration to Address Nursing and First Responder Workforce Needs

## Pikes Peak Community College

- Associate's RN program
- Faculty expansion
- Simulation Lab training
- Surgical Technologist program
- Paramedic training

## University of Colorado Colorado Springs

- Expansion of the BSN RN program
- Removing financial barriers for our nurses to enroll

## Center for Community and First Responder Education

- \$3M community-wide investment focused on first responder education and training.





# Military Collaboration



**Col. Ron Fitch, VP of  
Operations and Military Affairs**

## **Enhancing Training Opportunities**

- Evans Army Community Hospital
- Army Special Forces
- Air Force

## **Research**

- Department of Defense and local military healthcare leadership exploring opportunities
- Rocky Vista University / Defense Health Board

## **Veterans Affairs**

- Caring for more veteran patients
- Strengthening collaboration with VA and their health care network
- Part of VA Collaborative in COS
- Close to 100 referrals in first month since new TriWest agreement began



# UCHealth Grandview Hospital

- **Orthopedic hospital focus**
  - Joint replacement surgery
  - Joint preservation program
  - Shoulder surgery program
  - Foot and ankle surgery
  - Upper extremity / hand surgery
  - Sports medicine
- **Spine surgery** and **sports medicine** programs
- Orthopedic research
- General surgery
- Fully integrated with UCHealth Memorial





# Other 2018 Accomplishments

- **Acute Chest Pain Center** Accreditation – Both Memorial Central and Memorial North
- **HOPE Unit** – Memorial Central
- **Pikes Peak Regional Hospital** in Woodland Park joins UCHealth
- **UCHealth Medical Group** in Colorado Springs grew significantly
  - Aspen Creek Medical Associates
  - Colorado Springs Internal Medicine
  - Front Range OB/GYN
  - More than 100 additional providers in 2018



# Committed to Colorado Springs **Community**



**\$1.9 BILLION\***

Direct and induced economic impact,  
UCHealth Colorado Springs region.

\* October 2018. Eric W. Christensen PhD., Adjunct  
Professor, Health Services Management, University of  
Minnesota; Health Economist and Economic Consultant

**\$102 MILLION**

in uncompensated care  
(up from \$81.4 million in FY 2018)

**\$190 MILLION\***

in total community benefit (up  
from \$149.5 million in FY 2018)

\*\$854 million is cost-based, not charge-based

Largest provider of **Medicaid  
inpatient services.**

Based on independently audited UCHealth data.



# Community **Impact** Partnerships



Partnership with SkySox / Rocky Mountain Vibes  
Partnership with Children's Hospital Colorado – Colorado Springs  
ENT Center Corporate Sponsor  
Colorado Springs Philharmonic Orchestra Corporate Sponsor

Academy District 20 partnership  
Wellness activities for students and families  
Sports physicals and health services  
Team doctors supporting varsity and junior varsity games



USOTC health care partnership  
Athlete outpatient and hospital visits  
Medical services agreement - Extremity MRI

PPCC partnership – expansion of allied health and nursing programs  
UCCS partnership – expansion of nursing program

**Additional opportunities throughout the year with UCHealth's Major League partnerships:**







# Community Health **Needs**

Completed a community needs assessment that identified the following health needs:

- Access to primary and behavioral health care (including a special focus on suicide prevention)
- Cardiovascular disease prevention
- Early detection and prevention of cancer



# On the **Horizon**

- Heart Center Expansion at Memorial Hospital North
- Continued community investment in trauma and stroke services
- Expansion of nursing programs with PPCC and UCCS
- Children's Hospital Colorado collaboration – opens May 2019



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