

# Colorado Springs Fire Department Community and Public Health

September 21, 2015

Fire Chief Christopher Riley

# Colorado Springs Fire Department

## **We Serve:**

- Nearly 450,000 Residents
- Over 194 Square Miles
- 60,000 Responses
- 37,000 Medical Incidents

## **With:**

- 424 Sworn Firefighters
- In 21 Fire Stations
- Paramedic Engines
- Squads

# The Problem

- Great education of the 911 system
- Creation of Super Utilizers
- One size fits all approach
- Uncoordinated care
- Polypharmacy
- Need for appropriate care
- Singular destination

# The Solution

## **CSFD C.A.R.E.S.**

### **(Community Assistance Referral and Education Services)**

- C-MED Units
  - Community Paramedic Program
  - Community Care Coordination
  - Proactive Care Management
  - Patient Navigation
  - Medication Reconciliation
  - Robust Referral Program

# Another Solution

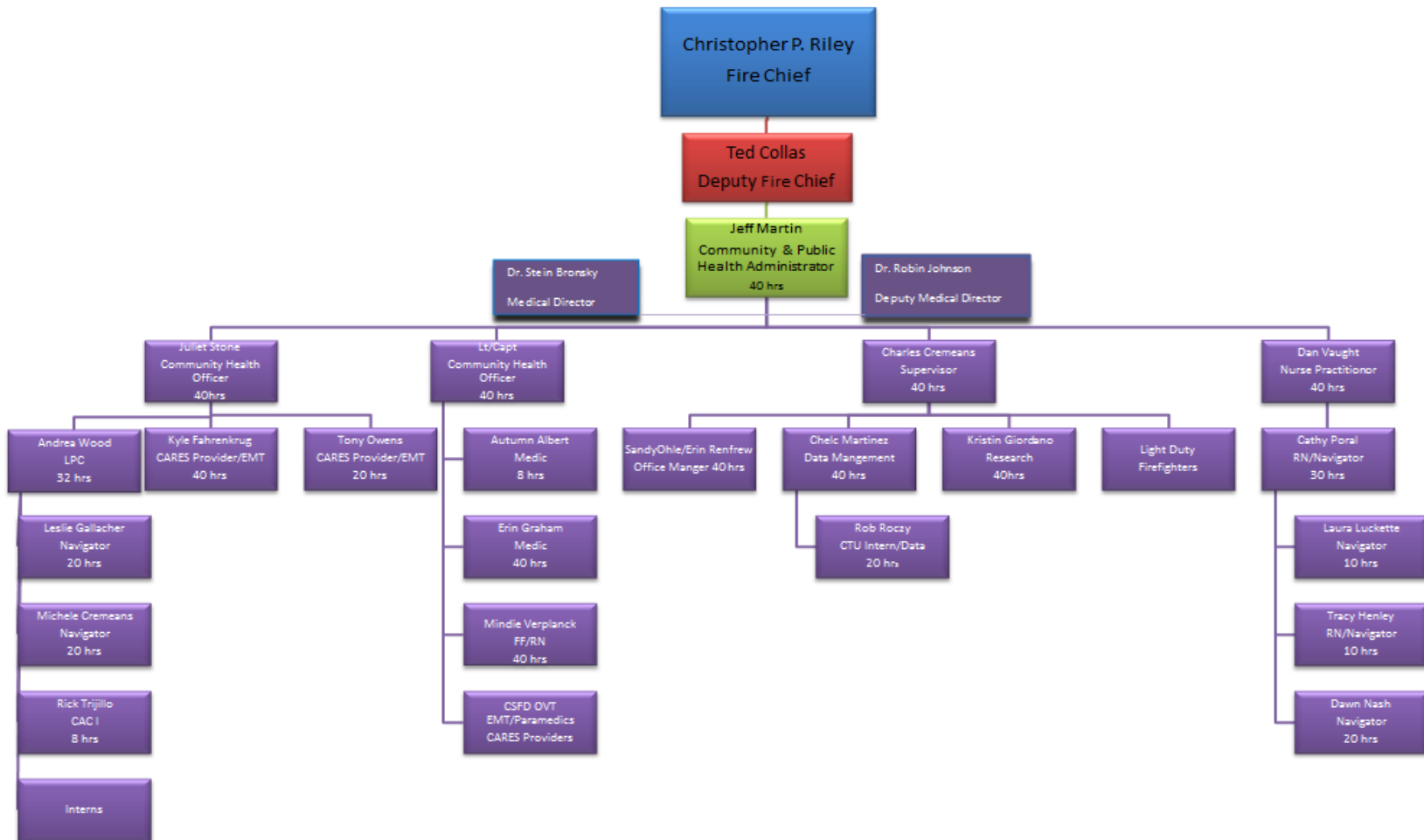
## **Community Response Team**

- Unified approach:
  - Fire Department
  - Law Enforcement
  - Behavioral Health
- Psychiatric calls
- CLIA waiver – mobile lab, Infra Scanner
- Alternative destinations – Redirecting care

# Community Benefit



# The Organization



# The Funding



- "Braided funding" is used to describe mechanisms/strategies that pool dollars from multiple sources & allow funds to be used creatively at the point of service delivery.
- City General Fund
- Regional Care Collaborative Organization
- Behavioral Health Organization
- City Hospital Systems: Centura and UCH Memorial
- Grants
- Insurance Payers-Kaiser Permanente
- In-Kind
- Volunteers/Interns



# Next Step

- No longer a “start up” program
- Move away from Temp Agency staffing
- Growth and further development

# Questions

