Profile			
Wendy First Name	Mchenry  Last Name		
Carall Address			
Are you a residen	nt of the City of Colorado Sp	orings?	
⊙ Yes ○ No			
In what City Cour	ncil District do you reside? *	k	
✓ District 2			
Council District:	nk to determine if you live insidings.gov/city-clerk/page/city-co		our City
Street Address		Suite or Apt	
Colorado Springs		co	
Primary Phone		State	Postal Code
Flying Horse Resort a	and Club General Manager  Job Title		
Which Boards wo	uld you like to apply for?		
Lodgers and Automo	bile Rental Tax Citizen Advisory	Committee: Appointed	
Introduction			
Briefly introduce Board, Commission	yourself and state your into	erest in serving on a sp	ecific
moved here as a you met here and raised hospitality industry r	AcHenry and I have been a reside ing adult and immediately fell in our special needs daughter in So my entire adult life. Our industry significant economic contributor t	love with the city. My husba chool District 20. I have been touches every segment of o	and and I n in the our

LART committee because I believe that my professional and personal experiences in this city would be a benefit to the decision making process of how LART funds are spent as well as how we increase LART funding in the future. I also currently serve on the Board of Directors

Submit Date: Sep 11, 2024

**Relevant Experience and Community Involvement** 

for Visit Colorado Springs and believe that experience is also helpful.

Wendy Mchenry Page 1 of 2

Highlight any volunteer work, previous service on boards or committees, and community involvement that demonstrates your commitment to public service and the community.

Volunteer - Colorado Springs Down Syndrome Association. Affiliated with ARC of the Pikes Peak Region and ARC United States. Current board member of Visit Colorado Springs

## Supplemental Materials (if applicable)

#### Resume\_Wendy\_updated\_2024.pdf

Include any additional materials that may strengthen your application, such as a resume or examples of your work in the community.

Wendy Mchenry Page 2 of 2



SKILLS & ABILITIES Country Club and Resort Management and Operations, Sales and Marketing, Budgeting, Communication, Member and Client Relations

# **EXPERIENCE** General Manager, Flying Horse Resort and Club May 2017 - Present

Luxury boutique resort in Northern Colorado Springs. Responsible for managing all club and lodging operations and providing overall leadership to deliver outstanding guest service and financial profitability. Direct all operations including budgeting, strategic planning, sales and marketing, guest and member satisfaction. Oversee service quality, operational efficiencies, standards, and financial measurements.

# Assistant General Manager/Membership Director, The Club at Flying Horse January 2009-May 2017

Award winning \$46 million country club in Northern Colorado Springs. Assist Managing Director in overseeing all club operations to include: food and beverage, golf, fitness, tennis, aquatics, children's programming, facilities maintenance. Prepare sales and marketing budgets and oversee preparation of other departmental budgets. Direct and coordinate all activities related to membership sales and marketing. Work with department managers to improve member experience.

#### Membership Director, The Club at Flying Horse March 2004-December 2008

Responsible for designing and implementing all membership marketing activities for new highend country club. Oversaw the development of the final membership plan documents. Enrolled over 675 new Club Members 2004 - 2007. Assisted with creating employee handbook and all departmental policies and procedures. Worked with department managers to develop all club operations as new club facilities became operational.

# Director of Conference Services, Cheyenne Mountain Resort January 1999-March 2004

Nationally recognized Conference Center and Country Club generating \$31 million in revenues per year. Responsible for all departments related to conference services to include: Conference Planning, Audio-Visual, Business Services, and Conference Set-up. Prepared and oversaw budgets, training, and staff development. Member of Executive Leadership Team.

### Conference Planning Manager, Cheyenne Mountain Resort March 1993-December 1998

Worked directly with corporate clients and meeting planners to coordinate all aspects of conference to include meeting content, budget, transportation, entertainment, audio-visual, meeting room set-up, room blocks, food and beverage. Coordinate with all resort department managers to perfectly execute all details of clients needs.

EDUCATION Pikes Peak Community College, Business Administration / Management

REFERENCES Available upon request