



March 16, 2022

William Gray, Senior Planner
City of Colorado Springs

Mr. Gray,

For nearly four decades, AMR has provided the City of Colorado Springs residents with responsive and reliable emergency ambulance services. We began as A-1 Paramedic Service, providing ambulance service to El Paso County from a small store front on East Platte Avenue. In 1993, AMR purchased A-1, and we became the exclusive provider of emergency ambulance services throughout the City and El Paso County.

Through the years, we have actively participated in the development of the local EMS system and the establishment of public/private partnerships that benefit local residents and guests. Our longstanding collaboration with the City and its agencies has resulted in a strong foundation for cutting-edge care and transport, serving as an example for other systems across the country.

We currently seek to relocate from our current location to a building that better meets the needs of our workforce. 980 Elkton provides our staff a phenomenal workspace with locker rooms and a breakroom that is sure to please our dedicated, hardworking healthcare providers. Additionally, the space afforded our education department, in this building will accommodate not only the provision of continuing education for our staff but allow us to expand our first aid and CPR classes to the community.

Our operation has a fleet of 44 ambulances comprised of 40 gasoline-engine and 4 diesel-engine vehicles that use diesel exhaust fluid to reduce the amount of air pollution they create. We have planned the phase out of the remaining diesel vehicles over the next two years. We are committed to decreasing idle time of all vehicles through the use of plug-ins for engine and internal compartment climate control.

The operation staggers the deployment of vehicles beginning at 4 am throughout the day, with peak deployment of 22 vehicles achieved at 2 pm and our last deployed vehicle at 8 pm. Our vehicles are posted across the city, using strategic geographical locations, to optimize their response to the nearly 75,000 requests for service per year. When ambulances are deployed to a post, they follow the normal rules of the road and so not engage emergency lights or sirens.

AMR emergency response is dispatched from the City of Colorado Springs Police Operations Center and not the AMR base. As a general rule we would respond emergently from base only in the event of a local emergency, where the noise and lights would be experienced by the local neighborhood regardless of where the ambulance originated.

AMR Colorado Springs employs nearly 300 people dedicated to serving the community of Colorado Springs at a moment's notice. We appreciate your consideration of our desire to relocate our operation to 980 Elkton in order to provide a better working environment for our employees and a more centrally located base of operations to meet the needs of the citizens.

Thank you for your consideration of our proposal. If you require any additional information, please do not hesitate to contact me.

Sincerely,

Theresa Hall

Theresa Hall
Regional Director – S. Colorado