



TIMELINE OF COMMUNICATIONS – 6040 CASTLEWOOD LN

October 1, 2019

6040 CASTLEWOOD LN
COLORADO SPRINGS, CO 80918

RE: 6040 CASTLEWOOD LN COLORADO SPRINGS, CO 80918– Timeline of Communications - Case # 1901874
Parcel Identification Number: 6317113033; Property zoning: R1-6 HS (Single-family residential Hillside Area Overlay)

This document serves as a Timeline of Communications on the short term rental (STR) at 6040 Castlewood Ln.

The Code Enforcement case was initially opened on 3/15/19 and closed based on the STR permit being issued on 1/25/19. The case was reopened and remains so based on the complaints detailed below. At no time did Code Enforcement receive an actionable complaint based on violations within our purview. The majority of complaints are concerning occupancy with more than 5 unrelated adults living at the property.

- 1/25/19 STR Permit 0149 issued 1/25/19 for 6040 Castlewood Ln
- 3/21/19 Email complaint from Al English
 - 22 guests and speeding bus on 3/21/19
 - Wants input on STR permit renewal
- 3/21/19 Copy of Email complaint from Al English to Mayor Suthers
 - Increased traffic, congested parking, tour bus, too many guests
- 4/8/19 Email complaint from Al English
 - 16+ guests and 5 cars between 4/4 and 4/6/19
- 5/3/19 Email complaint from Al English
 - 12 guests on 4/27 and 4/28/19
- 5/22/19 Email complaint from Al English
 - 8+ guests and 4 cars on 5/14 and 5/15/19
- 5/31/19 Email complaint from Al English
 - 8+ guests and 4 cars on 5/22/19
- 6/4/19 Secure Message Email from Al English
 - Unopened attachment due to IT security concerns
- 6/10/19 Email complaint from Al English
 - 10+ guests and 4 cars on 6/7/19
- 6/11/19 Email complaint from Al English
 - 15+ guests and 6 cars on 6/10/19
 - Do complaints affect permit renewal?
- 6/17/19 Email complaint from Al English
 - 18+ guests and 2 large vans on 6/13/19
- 6/21/19 Email update to 6/17/19 complaint from Al English
 - Now including Councilman Knight on emails
 - 12 guests on 6/15/19
- 6/24/19 Email conversation with complainant Richard Miller
 - Unhappy no public vote on STR ordinance
 - Complaint of business in residential single-family area
 - Large travel vans and multiple cars parked
 - People coming and going at all hours

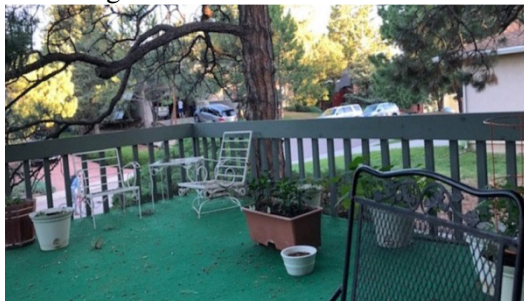
- B&B like home
- 7/1/19 Email complaint from Al English
 - 10 adults and multiple children and 5 cars on 7/1/19
 - 9 cars and 4 left at 10:00 PM on 6/29/19
- 7/1/19 Email complaint from Al English
 - 6 adults and multiple children with 3 cars on 6/30/19
- 7/8/19 Email complaint from Al English with picture of parked bus
 - Bus parked on street



- 7/12/19 Email complaint from Al English with picture of parked cars
 - 12+ guests and 5 cars on 7/11/19



- 7/15/19 Email complaint from Al English
 - 12 guests, 1 unleashed dog and 3 cars on 7/14/19
- 7/16/19 Email complaint from Al English with picture of parked cards
 - Update to 7/15/19 email
 - 14+ guests and 4 SUVs on 7/14/19



- 7/22/19 Email complaint from Al English
 - 14 guests and 3 cars on 7/19/19
- 7/29/19 Email complaint from Al English
 - 18 guests and 4 cars on 7/26/19

- Playing cards and presumably drinking alcohol
 - Increased to 28 guests on 7/27/19
- 7/30/19 Email complaint from Al English
 - 17 guests and 3 cars on 7/28/19
 - Feels guests don't want to pay hotel prices
- 8/5/19 Email complaint from Al English
 - 9 guests and 3 dogs on 8/3/19
- 8/5/19 Email complaint from Al English with undated picture of truck camper



- 8/5/19 Email complaint from Al English
 - Verbal altercation with guest and property owner Tanya during TV interview
 - States owner did not know if guests were related
- 8/7/19 Email complaint from Al English with undated picture of utility vehicle
 - Asked if against code and stated it is against covenants
 - Requested owner Tanya's email address



- 8/8/19 Email Reply to 8/7/19 complaint from Al English
 - Explained street parking complaints handled by CSPD
 - Explained covenants are a civil matter
 - Provided screenshot of STR contact info from SpringsView
- 8/10/19 Email complaint from Al English with picture of parked cars
 - 15 to 20 guests and 7 cars on 8/9/19



- 8/12/19 Email complaint from Al English with picture of parked cars
 - Update to 8/10/19 email
 - 16 to 20 guests and 8 cars on 8/9/19
 - Likened to “frat party” on 8/10/19



- 8/12/19 Email complaint from Al English with picture of parked cars
 - 4 more cars showed up on 8/10/19



- 8/13/19 Email complaint from Al English
 - More Airbnbs in neighborhood
 - Turning into “KOA campground or frat row”
 - States owner shows little concern with neighbor complaints
 - 18 to 20 unrelated guests on 8/10/19 as overheard by neighbor
- 8/13/19 Email complaint from Al English with picture of parked cars
 - Al English asked if we would like to live across from this



- 8/14/19 Email reply from Councilman Knight to Al English
 - Occupancy issue discussed at work session on 8/12/19
 - STR Townhall at 9/24/18
- 8/17/19 Email complaint from Al English with Airbnb screenshots
 - 3 Airbnbs on his street
 - Stated it “adds 41 strangers to the neighborhood”
 - Feels lack of HOA allows Airbnbs

Colorado Springs, CO, USA
🔍



1 / 17

Wooded Oasis Sleeps 20! Hot tub In Heart of Colorado Springs

★★★★☆ 6 Reviews
Excellent 4.7/5 · Good for families

⚡ \$258 per night

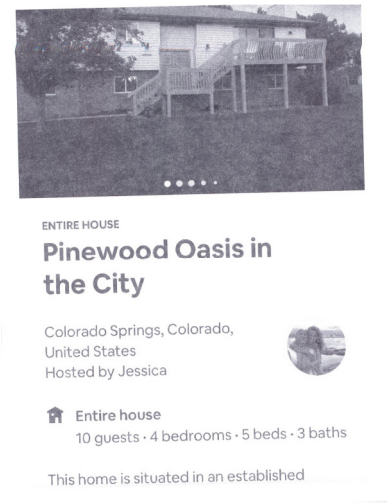


ENTIRE HOUSE

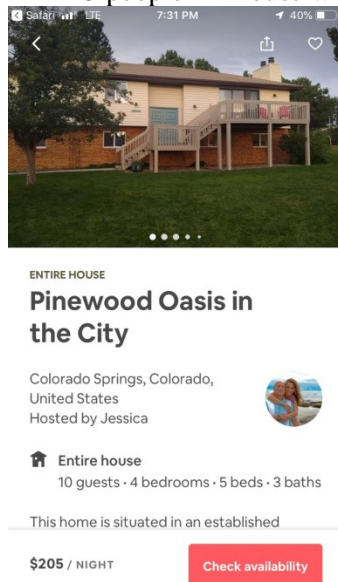
*****HOT TUB*** Quiet, updated Colorado farm house!**

Colorado Springs, Colorado, United States
 Hosted by Michelle

🏠 Entire house
 11 guests · 5 bedrooms · 6 beds · 3 baths



- 8/17/19 Email complaint from Al English
 - 12 guests and 3 cars on 8/16/19
 - Feels group was there to “party” which lasted until 2:00 AM
- 8/18/19 Email complaint from Al English
 - Update to weekend of 8/16/19
 - Multiple to texts to owner Tanya with no reply until 7:00AM Sunday morning
- 8/18/19 Email complaint from Al English on 6170 Castlewood
 - Screen shot of Airbnb listing included
 - No photos of guest or vehicles included
 - “45 people” in house with at least 20 cars on 8/17/19



- 8/19/19 STR Permit 0955 issued 8/19/19 for 6170 Castlewood Ln
- 8/19/19 Email complaint from neighbor Nicole M
 - Includes screenshot of text from owner Tanya about noise complaint
 - Tanya mentions potential noise barrier



- 8/19/19 Email complaint from Al English replying to Nicole M
 - Talks about nearby Airbnbs advertising for 10+ guests
 - Occupancy issues, doesn't like Airbnb listings with no mention of guests required to be related if more than 5
- 8/21/19 Email from Al English with link to article on Nashville TN STRs
 - Occupancy limits is main concern
- 8/26/19 Email complaint from Al English
 - 11 guests and 2 cars on 8/21/19
 - Expanded in evening to 20+ people and 8 cars
 - After "rowdy" evening back to 11 guests
- 8/26/19 Email reply from Councilman Knight to Peter Wysocki
 - Councilman Knight feels 8/21/19 incident is social event in violation of current ordinance and not the first time
- 9/6/19 Email complaint from Al English
 - Trash put out Monday for Wednesday pickup
 - Attracts bears, owner irresponsible
- 9/10/19 Email complaint from Al English
 - 14+ guests and 6 cars on 9/6/19
 - 6170 Castlewood had Methodist Church youth football group
- 9/15/19 Email from Al English with link to article on Honolulu HI STRs
- 9/18/19 Email from Al English with link to article on Boise ID STRs
- 9/24/19 Email complaint from Al English
 - 8+ unrelated guests, 9 passenger van and 1 car on 9/13/19
- 9/24/19 Email from Al English with link to Wall Street Journal article on STRs

A handwritten signature in black ink, appearing to read "Glenn Ely".

Glenn Ely
Code Enforcement Officer
CC: Case Number: 1901874