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**Profile**

Javan

First Name

Donnell

Last Name

Email Address

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**Are you a resident of the City of Colorado Springs?** Yes  No

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**In what City Council District do you reside? \*** District 2

Use the following link to determine if you live inside City limits and to find your City Council District:

<https://coloradosprings.gov/city-clerk/page/city-council-districts>

Street Address

Suite or Apt

City

State

Postal Code

Primary Phone

Maximus

Employer

Scrum Master

Job Title

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**Which Boards would you like to apply for?**

Civil Service Commission: Submitted

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**Introduction****Briefly introduce yourself and state your interest in serving on a specific Board, Commission, or Committee**

My name is Javan Donnell, hailing from Colorado Springs. I'm interested in being involved with the city in any capacity I can be.

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**Relevant Experience and Community Involvement**

**Highlight any volunteer work, previous service on boards or committees, and community involvement that demonstrates your commitment to public service and the community.**

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I've volunteered as a coach for many years. Coaching boys basketball at Saint Mary's high school and helping out with PLUTO prospects inc. I'm interested in being more involved with the city after interning there last fall.

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### **Supplemental Materials (if applicable)**

[Javan Donnell Résumé-  
Updated 25\\_2\\_.pdf](#)

Include any additional materials that may strengthen your application, such as a resume or examples of your work in the community.

# JAVAN DONNELL

[www.linkedin.com/in/javadonnell](http://www.linkedin.com/in/javadonnell)

## PROFESSIONAL SUMMARY

Highly accomplished and results-driven military veteran with over 8 years of experience in project management and information technology, consistently delivering cost-effective solutions and driving organizational success. Adept at leading cross-functional teams to optimize project lifecycles, aligning initiatives with strategic objectives, and enhancing stakeholder communication. A strategic thinker with a proven track record of improving financial outcomes, strengthening business relationships, and fostering a culture of continuous improvement.

**Certifications: Computer Systems Technician, Certified Scaled Agile Scrum Master, Cisco Network Systems Analyst**

## SKILLS AND CORE COMPETENCIES

- Agile Methodology
- Desktop support
- Teamwork
- Data Analysis/Metrics
- Application Testing
- Microsoft Office Suite
- Troubleshooting
- SQL Database
- SAP business tools
- Jira Project management tool
- Agile Implementation
- Pivotal Tracker
- FileNet/Kofax
- ServiceNow
- Jira Query Language
- Confluence
- Project Management

## EDUCATION

Colorado Technical University	Colorado Springs, CO
<b>Bachelor of Science in Business Administration – Project Management</b>	Expected March 2026
IntelliTec College	Colorado Springs, CO
<b>Associate of Occupational Studies – Computer Network Systems Technician</b>	December, 2022

## EXPERIENCE

<i>Maximus</i>	Colorado Springs, CO
<b>Scrum Master/Project Manager</b>	March 2025 – Present
Working in support of TSA platforms, applications, and databases providing Agile leadership and technical project management expertise. Supporting mission-critical federal operations in defense of homeland security.	
<ul style="list-style-type: none"><li>● Coaching on Agile methodologies creating fostering cross functional teams and driving successful delivery of TSA's mission-critical platforms, applications, and database systems within established timelines.</li><li>● Coordination of technical activities, providing oversight for multiple complex operations. Serving as the primary interface among stakeholders.</li><li>● Maintaining alignment with project deadlines and requirements, ensuring approval of project deliverables from diverse business and technology partners.</li><li>● Manage and optimize allocated resources from various delivery partners, always operating within approved project scope, hours, and budget constraints.</li><li>● Facilitation of Agile ceremonies delivering value and fostering a culture of collaboration, high performance, and continuous delivery.</li></ul>	

*Agility Consulting Services, Inc.*

Colorado Springs, CO

**Lead Agile Implementation Specialist**

August 2023 – Present

Providing expert Agile guidance, Project management, and strategic advice to business owners of both large and small organizations. Assessing needs and implementing the most cost effective Agile solutions. Enhancing cross team collaboration, team performance, stakeholder engagement, and product domain knowledge through Agile project management approaches & coaching.

- Performance of regular Agile maturity assessments for proper implementation of custom workflows to enhance organizational efficiency, increase product delivery, and employee retention.
- Facilitation of Agile ceremonies increasing team cohesion and collaboration.
- Partner with leadership to manage budgetary constraints and resource allocation, aligning project goals with financial and operational capacities.
- Training business owners on conflict resolution and emotional intelligence, equipping leaders with the skills to foster collaborative work environments and resolve challenges effectively.
- Preparation of detailed reports on team performance, workflow enhancements, and budget utilization, providing stakeholders with data-driven insights for informed decision-making.

*City Of Colorado Springs*

Colorado Springs, CO

**Strategic Planning Associate (Intern)**

October 2024 – Feb 2025

Providing support to the City Strategy & Performance Team on administrative and project tasks related to the 2024-2028 City of Colorado Springs Strategic Plan. Prioritizing tasks, optimizing processes, solving problems, coordinating events and meetings, and preparing reports and presentations for the city's strategic partners.

- Gather and structure data from performance management workshops, listening sessions, and strategy initiatives, ensuring timely and accurate collection for reporting and analysis.
- Served as scribe during strategic plan meetings, listening sessions, and planning events, delivering clear documentation and ensuring stakeholder alignment—including internal teams, external partners, and community residents.
- Aid in organizing and executing public listening sessions, Road Shows, and monthly “Strat Doing” events, and other strategic initiatives, including post-event follow-up to track and reconcile data.
- Coordinate procurement needs (e.g., pizza and supplies for events, parade float decorations), maintaining budget awareness and accurate record-keeping to support cost-effective planning.
- - Worked with the City Strategy & Performance Team to make strategy documents accessible, support internal training initiatives, and align resources/timelines with overarching strategic goals.

*SAIC*

Colorado Springs, CO

**Scrum Master/Project Manager**

January 2023 – August 2023

Working in support of U.S. Space Force (NSTTC-D) and US Army DEVCOM to provide Agile leadership and project management oversight for technical teams in the development of missile tracking software.

- Coordinated resource allocation and capacity planning across multiple teams, advising stakeholders on budgetary considerations, maximizing personnel efficiency, tool usage, and adherence to project timelines.
- Developed and delivered training to Product owners, clarifying roles, responsibilities, and establishing best practices for backlog management, and enhanced stakeholder communication.
- Facilitated all internal team meetings and the bi monthly Program Increment Planning event, ensuring alignment across teams, promoting collaboration and transparency, improving delivery outcomes.
- Prepared and presented sprint summaries, backlog health reports, and release planning documentation to stakeholders and executive management, enabling transparent, informed, data driven decision making.
- Monitored & reported team metrics and backlog trends to proactively address potential risks or resource constraints, aligning project goals with organizational priorities and deadlines.

*Jacobs*

Colorado Springs, CO

**Scrum Master**

August 2022 – December 2022

Scrum master for DevSecOps & Platform teams in development of the Missile Warning application, using trackers to locate missiles in support of the United States Space Force Space Support Contract II (NISSC II). Utilizing Scaled Agile Framework delivering in 3 week cycles.

- Successfully Facilitated all internal team meetings and the Scaled Agile Program Increment Planning event, ensuring alignment across teams and improving delivery outcomes, earning recognition with the Jacobs Spotlight Award.
- Identified and addressed trends in project delivery and team performance to anticipate challenges and improve outcomes.
- Planning event, which significantly improved alignment and delivery outcomes.
- Identified and addressed trends in project delivery and team performance to anticipate challenges and improve outcomes.
- Leveraged complex IT workflow frameworks to optimize workflows, standardize team practices, and enhance efficiency, resulting in consistent on-time delivery within three-week cycles.
- Coordinated the gathering and organization of project data, including missile tracking and development metrics for the Missile Warning application, ensuring accurate tracking and timely reporting in support of the United States Space Force.

*Nelnet*

Centennial, CO

**Scrum Master**

March 2021 – June 2022

Scrum Master for Enterprise Content Management (ECM) team and Custom Applications Development (DEV) team supporting student loan tracking/processing, utilizing Kanban project management.

- Facilitated the collection and structuring of team metrics, ensuring clear visibility into project progress and team performance. Utilized Kanban for managing workflows, which enabled efficient tracking and organization of tasks
- Analyzed team performance metrics to identify patterns, trends, and areas for improvement, leading to actionable insights that improved project delivery cycles and stakeholder satisfaction.
- Prepared detailed reports and dashboards on team metrics, project status, and delivery cycles, providing leadership and stakeholders with clear, data-driven insights to guide decision-making.
- Supported critical projects such as student loan tracking and processing by effectively managing workloads, reconciling deliverables, and ensuring alignment with organizational objectives and compliance standards.

**Software Engineer**

January 2020 – June 2022

Software Engineer for the Enterprise Content Management team and application tester for the Custom application development team in support of document ingestion/storage.

- Collected and organized data from internal systems, including ServiceNow ticketing queues, to identify and address software issues, supporting team efficiency and reducing internal user problems.
- Analyzed and tested custom applications, identifying patterns in system bugs and inconsistencies to ensure accuracy and functionality in final product delivery.
- Created and maintained detailed SQL queries and business reports, providing stakeholders with accurate and timely insights that ensured transparency and informed decision-making.
- Contributed to process improvement efforts by testing new applications and identifying trends in application performance, leading to system optimizations and better user experience.

**Desktop Support Analyst**

May 2019 – December 2019

Responsible for all Nelnet IT assets, procurement, employee software, and troubleshooting ServiceNow tickets.

- Managed and maintained an inventory of over \$2 million in company IT assets, ensuring accurate tracking, procurement, and delivery of equipment to meet internal and external user needs.
- Delivered prompt troubleshooting and support for internal and external user issues, ensuring high levels of customer satisfaction and functional software/equipment.
- Prepared and communicated reports on IT asset tracking, equipment delivery, and technical issue resolution to management, supporting data-driven decision-making and resource allocation.
- Diagnosed and resolved technical issues efficiently by analyzing patterns and trends, documented actionable insights to improve team workflows and enhance user satisfaction.

*United States Army*

Fort Drum, NY

**25B – Information Technology Specialist**

April 2015 – April 2019

Enlisted in the military as a Private First Class and promoted to Sergeant within 3 years. Diagnosed and resolved complex technical issues under tight deadlines, improving operational efficiency, deployment readiness of troops, and mission success.

- Managed and structured detailed data on IT equipment and operational readiness, ensuring accurate tracking and availability of over \$1 million in company IT assets to support mission-critical activities.
- Maintained accountability for the communication section's equipment budget, overseeing procurement, tracking, and management of all technology assets to support organizational efficiency and fiscal responsibility.
- Supported leadership in all tactical and strategic operations and initiatives by ensuring reliable and secure communication systems for mission-critical activities.
- Regularly trained over company on IT equipment resulting in military readiness of detachment.
- Provided IT support for the company through prompt troubleshooting and mitigation of complex issues. Ensuring customer satisfaction and functional equipment/software.