

**Community Development Division  
Updates to the Citizen Participation Plan  
Comment Summary of Mar 2 – Mar 31, 2017**

**Collection and Summary of Public Comments**

The City's Community Development Division held its 30-day public comment period from 3/2/17 to 3/31/17. This was advertised through the newspaper, city communications, and through the Division's community listserve. Residents were invited to submit comments via phone, email, mail, or in person at the March 8 public hearing. The only comments received were at the public hearing.

**Public Hearing**

**The Independence Center, 729 S. Tejon**

**March 8, 2017 3:00-4:30pm**

The City held a public hearing to 1) review the purpose of the Citizen Participation Plan, 2) explain recent updates to it, 3) initiate discussion about civic engagement and 4) hear comments and answer questions from the public.

**Question/comment summary**

Do you work with CONO?

A lot of people get all their info from El Paso County Citizen Center

Buses and transit center overlooked space/community

Frame with impact for individuals ("What's in it for me?")

HUD lingo scares people off

Who are the affordable housing development contacts?

Neighborhood associations have their own networks

Everyone has to hear or see something at least 3 times. Every event or PR has to be framed for every audience

SpeakUp turns people off by requiring you to start an account. Sometimes your comments aren't counted as "public comment" or "public record."

We need to reach out to the local minority chambers –women, black, etc.

It's nice to see public comments (esp. verbatim) in appendix of public plans and documents – makes you feel like you're heard.

Other worthwhile outlets: SpringsTV, social media, Human Relations Commission