

Pikes Peak Continuum of Care (PPCoC)

City Council Planning Session

May 22, 2017

PPCoC Board Members

Beth Roalstad - Homeward Pikes Peak

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Agenda

- ▶ Who we are
- ▶ Role and local impact
- ▶ Accomplishments since 2016 and goals for 2017
 - ▶ Strategic Plan to Prevent and End Homelessness
 - ▶ 2017 Point-in-Time/Housing Inventory
- ▶ Wrap-up

PPCoC Governing Board Members

1. SherryLynn Boyles - Tessa
2. Trygve Bundgaard - Coalition for Compassion and Action
3. Aimee Cox - Community Health Partnership
4. Jacque Franklin - First Congregational Church
5. Jamie Muth - The Independence Center
6. Laura Nelson - Apartment Association of Southern Colorado
7. Kimberley Sherwood - Third Sector Group
8. Beth Roalstad - Homeward Pikes Peak
9. Greg Morris - Ascending to Health / Peak Vista
10. Carol Bruce-Fritz - Healthcare Consultant
11. Angela Hackett-Larson - Community Volunteer
12. Shawna Kempainen - Urban Peak Colorado Springs
13. Jennifer Polk - Catholic Charities
14. John Spears - Pikes Peak Library District
15. Mary Stegner - Partners In Housing
16. *Chad Wright - Colorado Springs Housing Authority
17. *DeAnne McCann - El Paso County Housing Authority
18. *Christopher Garvin - El Paso County Dept. of Human Services
19. *Catherine Duarte - City of Colorado Springs Com Development

**Indicates Ex-Officio Status*

What is a Continuum of Care?

HUD's Federal Goals:

1. Promote a communitywide commitment to the goal of ending homelessness
2. Provide funding for efforts to quickly rehouse individuals and families experiencing homelessness
3. Optimize self-sufficiency among individuals and families experiencing homelessness



Homeward Pikes Peak

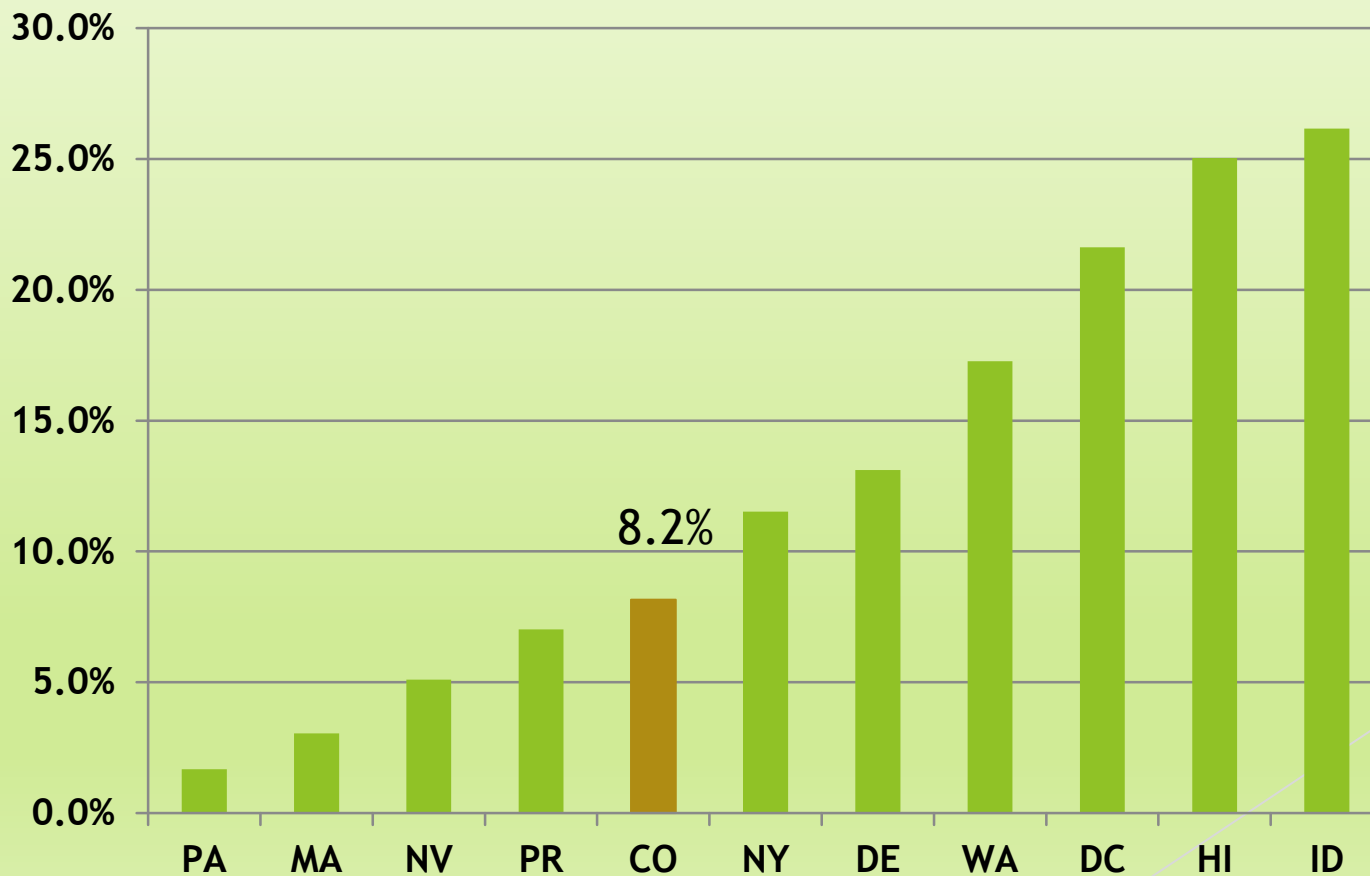


Partners in Housing

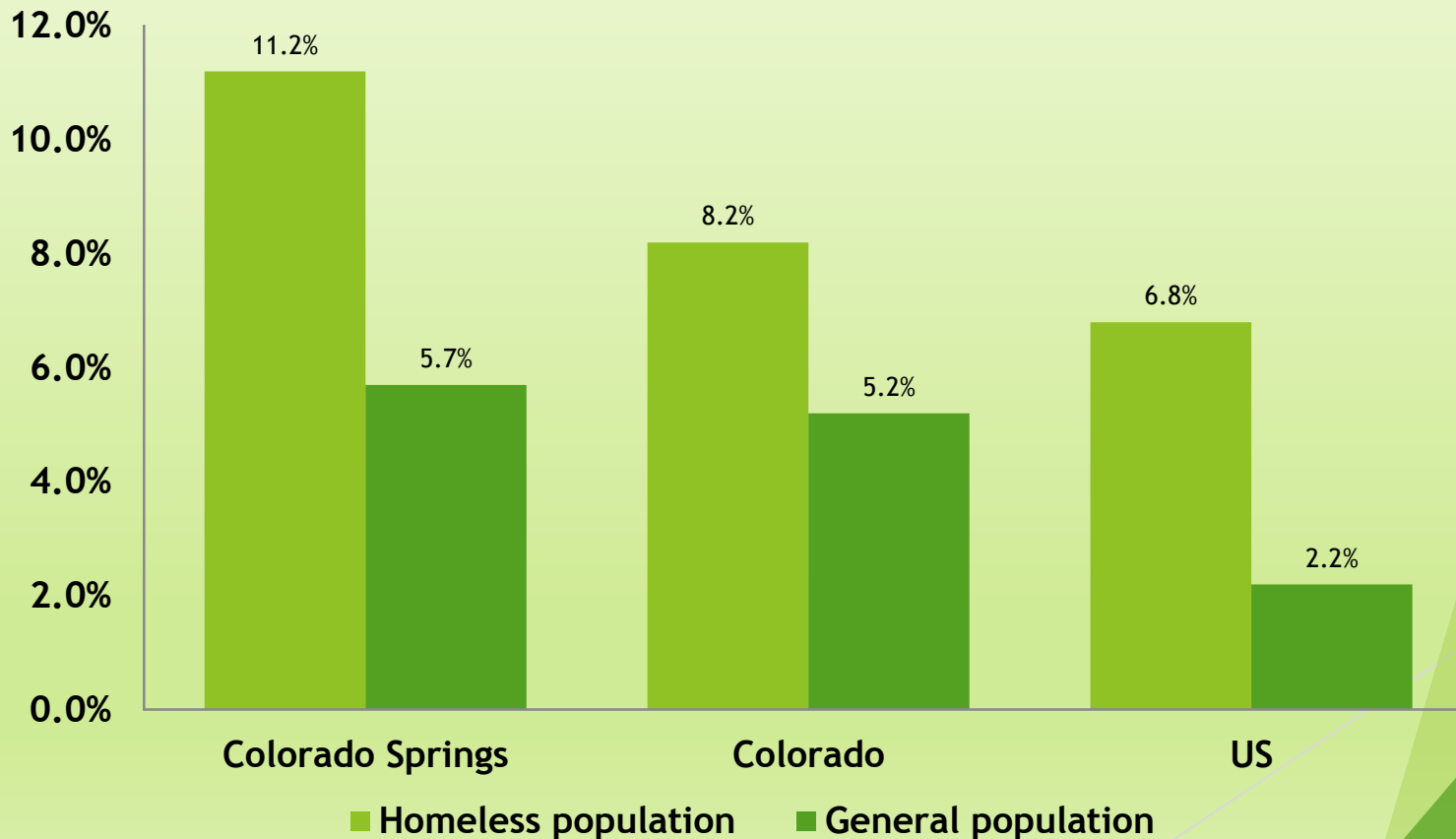
Greccio Housing



States that saw growth in homelessness (2013 to 2016)



Population Growth Rate Comparisons (2013 to 2016)



PPCoC Strategic Plan - Year 1

(March 2016 to December 2017)

Three key goals:

1 - Places: Stimulate sufficient supportive, affordable, and attainable housing people inclusive of emergency and temporary housing for those in transition

2 - Programs: Trigger development of programs and services that are accessible, sufficient and effective in helping people move toward maximum independence

3 - Processes: Build a durable, unified system focused on performance, coordination, and sustainability

Goal 1: Places

Strategic Objectives

- ▶ Improve availability of emergency and winter shelter
- ▶ Develop Permanent Supportive Housing Projects
- ▶ Strengthen the community housing network to ensure effective use of existing vouchers and other funding
- ▶ Develop a network of population-specific day centers
- ▶ Create a community-wide Affordable Housing strategy

Goal 1: Places

Accomplishments

- **Springs Rescue Mission**
 - Expansion of Campus, year round shelter
 - PSH housing project approved for construction
- **House of Misfits** shelter opened in 2016
- **ESM - WISH** shelter for women in 2017
- **Greccio** - 60 affordable housing units in progress
- **PPCoC, PPUW & RMHS** - Apartment Mgrs Assoc outreach
- **HPP** - expanded two housing programs
- **Salvation Army** - continuation of services

Goal 1: Places

Accomplishments (continued)

➤ Urban Peak

- Sheltered 146 youth ages 15-20 in 2016
- Added 4 more units of PSH for youth ages 18-24

➤ TESSA - new Rapid Rehousing units

➤ Catholic Charities

- Emergency Motel Vouchers - 649 bednights in 2016
- Family Day Program - 186 families in 2016

➤ IHN- Family Promise - expanded family shelter; partnered with 1st Congregational

➤ ATH - built PSH & healthcare capacity

Local Impact



Springs Rescue Mission



Catholic Charities



Urban Peak Colorado Springs



Goal 2: Programs

Strategic Objectives

- ▶ Ensure each **day center** has or has access to a menu of services to help people in crisis move toward stability
- ▶ Ensure every **Permanent Supportive Housing project** has or has access to a menu of services to help people in crisis move toward stability

Goal 2: Programs

Accomplishments

- ▶ **Day/Service Centers:**
 - ▶ Springs Rescue Mission - adults
 - ▶ Catholic Charities - families
 - ▶ RMHS - veterans
 - ▶ House of Misfits
- ▶ **Outreach:**
 - ▶ Pikes Peak Library District - new program
 - ▶ Blackbird - street outreach
 - ▶ Urban Peak - summer encampment surge

Goal 2: Programs

Accomplishments (continued)

▶ **Housing and Healthcare:**

- ▶ Peak Vista CHC - 25 clinics; one serving homeless
- ▶ Greccio - VASH vouchers
- ▶ Ascending to Health
- ▶ Partners in Housing - RRH using ESG funds
- ▶ Urban Peak - RRH using ESG funds

▶ **Advocacy:**

- ▶ Coalition for Compassion and Action
- ▶ PPCoC supporting the re-application of PPUW/VOA Freedom Springs in June 2017

Goal 3: Processes

Strategic Objectives

- ▶ Coordinated Entry Process
- ▶ Gap Analysis
- ▶ Community Engagement
- ▶ Key Performance Indicators
- ▶ Strong, Sustainability Administrative Capacity
- ▶ New PPCoC Committees
- ▶ Strategic Communication Plan for PPCoC
- ▶ Written Standards for Performance
- ▶ Discharge Planning Protocol

Goal 3: Processes

Accomplishments

- **Coordinated Entry** - launched Oct '16
- **VI-SPDAT** - implemented, on-going expansion
- **Urban Peak** -Gap Analysis / Youth Assets Mapping
- **CHAP** - Coalition of Homelessness Advocates
& Providers (group renewed purpose)
- **Ascending to Health** - Consumer Advisory Board

2017 Strategic Objectives

- ▶ **Strengthen the housing network** among property owners, landlords, and service providers
- ▶ Create a community-wide **Affordable Housing Strategy**
- ▶ Complete **Coordinated Entry** policies and procedures
- ▶ Conduct **Gap Analysis** and Prioritize Needs
- ▶ Encourage **active engagement** of neighborhoods and those with lived experience of homelessness in project development and implementation

2017 Strategic Objectives

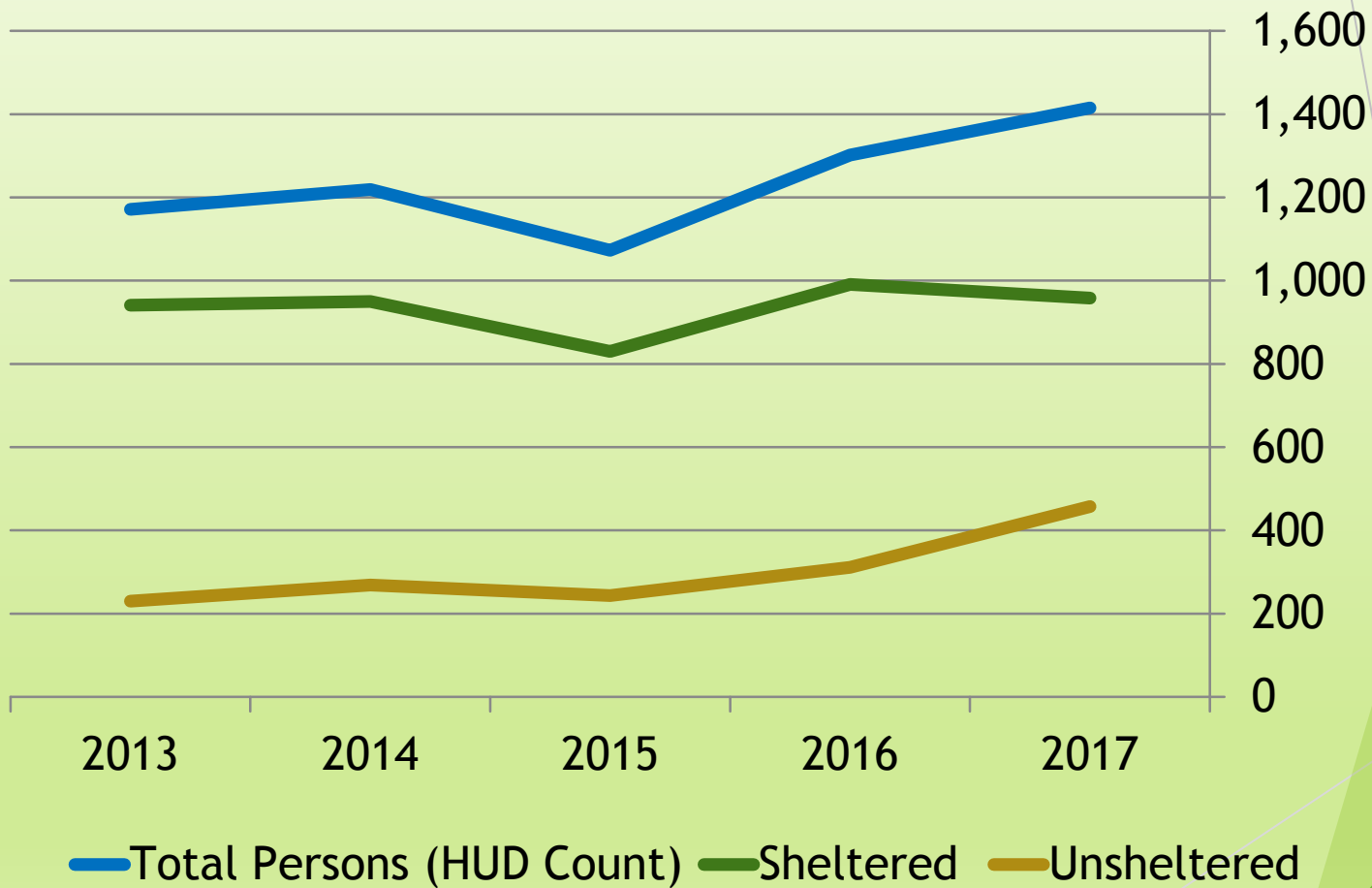
- ▶ Establish **key performance indicators** including performance targets and outcomes evaluation
- ▶ Clarify and contract **CoC Administrator & HMIS** roles
- ▶ Foster community **engagement in committees** that advance the PPCoC strategic objectives
- ▶ Develop **strategic communication plan**
- ▶ Establish **written standards** for CoC performance
- ▶ Establish and implement **discharge-planning protocol**

2016-17 Annual Housing Assessment Report & January 2017 Point in Time

The Data Behind the Faces *Why Count?*



Point in Time Survey 2013 to 2017



Youth Homelessness

Since 2016 ...

Total number of youth in homelessness **decreased** by 9.7% to **113 people**

Total Number of Sheltered Youth: 68

Total Number of Unsheltered Youth: 45

- ▶ Of the 97 youth households in homelessness, 12 were parenting a total of 18 children

Adult Homelessness

Since 2016...

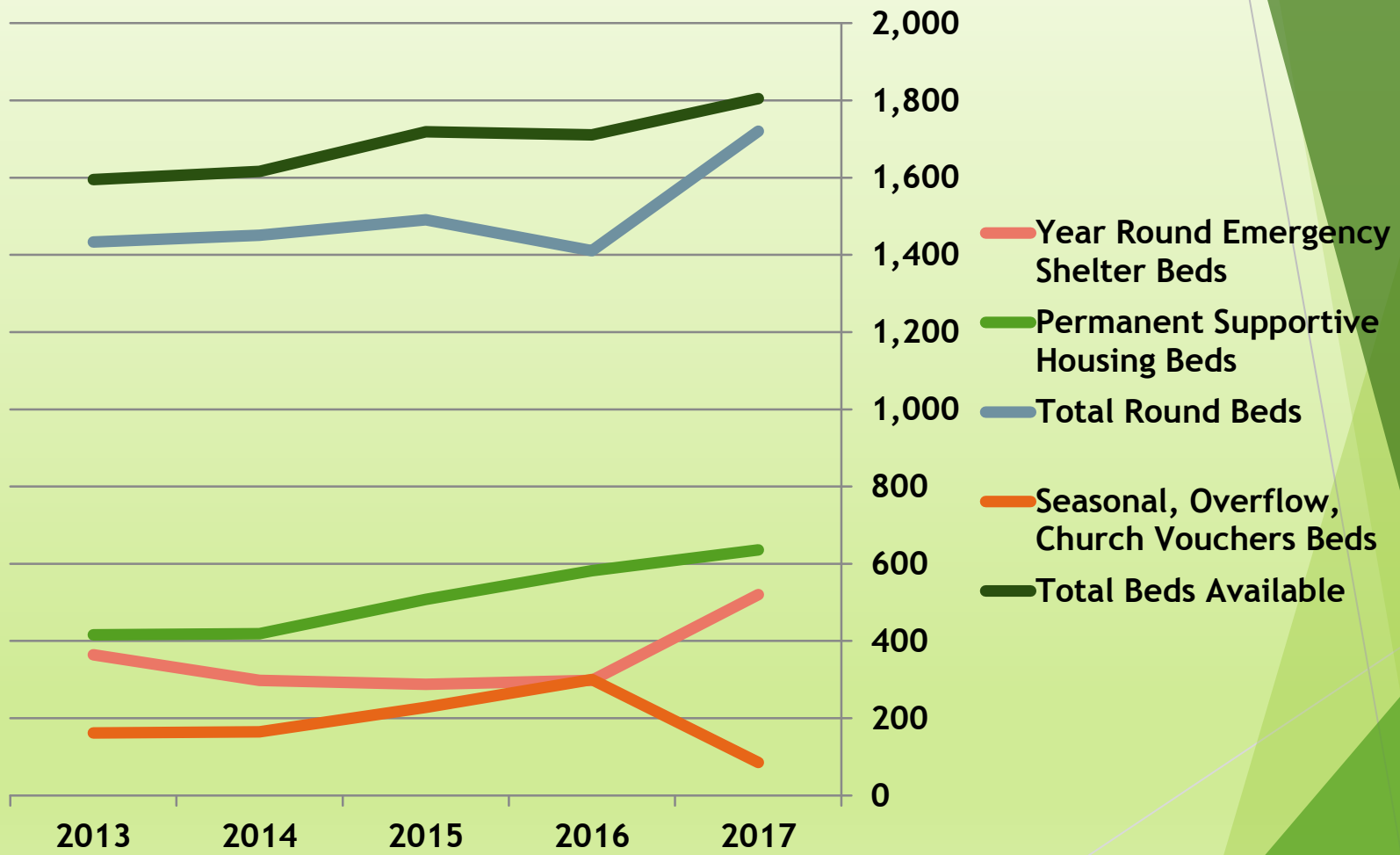
- ▶ Total number of adults (age 24 plus) experiencing homelessness **increased** by 12.6% to **1,020 people**
- ▶ **Total** number of chronically homeless adults **decreased** by 3.5%
- ▶ Number of chronically homeless adults who were unsheltered **increased** to 249 compared with 148

Veteran Homelessness

Since 2016...

- ▶ Total number of veterans **increased** by 18% to 198 vets counted during the Point In Time 2017
 - ▶ Number of vets in emergency shelters **decreased** by 2%
 - ▶ Number of vets in transitional housing **increased** by 13%
 - ▶ Number of unsheltered vets **increased** by 64%

Housing Inventory Count 2013-2017



Annual Homeless Assessment Report (AHAR)

- ▶ Federal Year: Oct 1, 2015 - Sept 30, 2016
- ▶ Counts total number of people served in:
 - ▶ Emergency Shelter
 - ▶ Transitional Housing
 - ▶ Permanent Supportive Housing
- ▶ Tells us how our system is performing
- ▶ See following chart

Annual Homeless Assessment Report (AHAR) 2015-2016

	2016	2015	2014
All Clients	5,284	4,189	4,241
Individuals	3,796	2,800	2,886
Families	1,488	1,389	1,355
PH Only	690	587	498
Veterans	731	534	504
YR Beds	1,411	1,491	1,451
Overflow	300	228	165

* Year Round bed counts dropped from 2015 to 2016 due to changes in HUD's method of counting RRH beds

VI-SPDAT Data

How we match people to resources

4/26/2017 Housing Intervention

	<u>None</u>	<u>RRH</u>	<u>TH</u>	<u>PSH</u>	<u>Total</u>
<u>Family</u>	1	32	21	55	109
<u>Youth</u>	0	12	19	58	89
<u>Individual</u>	8	120	117	241	486
<u>Total</u>	9	164	157	354	<u>684</u>
Available units as of 4/26	6	8	6	10	30

The Take Away

- ▶ Building a durable system that creates the conditions for people to exit homelessness and build self-sufficiency
- ▶ Building capacity while containing crisis

Call To Action:

- ▶ 1. Tour housing, outreach and shelter programs (look for announcement soon with July tour opportunities)
- ▶ 2. Understand federal dollars leveraged via COC
- ▶ 3. Work with PPCoC governing board to create policies that increase all housing stock in community (market rate, affordable housing, supportive housing)

Wrap-Up
& Thank You