

## **RESOLUTION NO. 25-272**

### **A RESOLUTION OF APPRECIATION FOR MARIA MONTOYA**

WHEREAS, the City has benefitted greatly from the dedicated service of Maria Montoya, Community Service Officer, City of Colorado Springs Police Department – Patrol, for the past 31 years; and

WHEREAS, Maria Montoya began her tenure at the City of Colorado Springs on January 13, 1993 at the City Attorney's Office. Following a brief separation, she was rehired in 1995. In 1996, she was reclassified to a Legal Assistant, a position in which she served for over 13 years. Following a brief separation in 2009, she was rehired at the Pikes Peak Workforce Center and in 2010 she was hired as a Police Services Representative at the Colorado Springs Police Department. In 2021, she was reclassified, and she spent the remainder of her career serving in the Community Service Officer Unit as a Community Service Officer I; and

WHEREAS, her contributions and efforts resulted in being presented multiple awards. She received one ACE Award, two Achievement Awards, five Certificates of Appreciation, one Certificate of Award, two Commander's Commendations, and letters of appreciation; and

WHEREAS, she served as a Community Service Officer trainer and supported the Citizens' Academy by assisting with backgrounds.; and

WHEREAS, she demonstrated initiative and a commitment to workplace improvement by identifying equipment needs and successfully securing new televisions, Bluetooth devices, and sit-stand workstations. Her efforts contributed to a more efficient, ergonomic, and technologically enhanced work environment; and

WHEREAS, Maria developed high-quality documentation and detailed logs that enhanced efficiency and streamlined departmental processes; and

WHEREAS, she consistently went above and beyond to ensure the needs of citizens were met, demonstrating exceptional dedication, responsiveness, and a strong commitment to public service through proactive engagement and personalized support; and

WHEREAS, she consistently extended a helping hand, maintained a positive attitude, and served as a reliable and trusted resource for administrative support; and

WHEREAS, she was a leader among her peers, demonstrating sound judgment and discernment in effectively resolving issues for both the community and her co-workers; and

WHEREAS, in 2023, she took on the responsibilities of the Gold Hill Division Administrative Assistant during the vacancy, ensuring continuity of operations and maintaining a high standard of support for the Division; and

WHEREAS, Maria maintained a calm and accommodating demeanor, consistently excelling in any role she was assigned. She was knowledgeable, selfless, and diplomatic; and

WHEREAS, we appreciate her dedication, commitment, informal leadership, mentorship, and stewardship of taxpayer dollars throughout her years of service to the City; and

WHEREAS, the City wishes her happiness and success in all her future ventures.

**NOW, THEREFORE BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF COLORADO SPRINGS:**

Section 1. That City Council recognizes Maria Montoya for her 31 years of service, informal leadership, and contributions to the City of Colorado Springs.

DATED at Colorado Springs, Colorado this 10th day of June, 2025

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Lynette Crow-Iverson, Council President

ATTEST:

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Sarah B. Johnson, City Clerk