UTILITIES RULES AND REGULATIONS
GENERAL

16. **USE, ACCOUNT ACCESS, DISCLOSURE, AND RELEASE OF INFORMATION**

    A.   Use of Account Information

        1.   As a condition of service, Utilities collects certain Personally Identifiable Information from Customers and others. Utilities is entitled to use all information collected by it and otherwise created and compiled by it for Utilities' legitimate business purposes. Utilities may also use and/or disclose information necessary to calculating any Development Charges, or any other fees necessary to establish service under Utilities' Tariff.

        2.   As it deems reasonable and necessary, Utilities may also provide to permit issuers or contracted vendors any such information, or allow its contracted vendors performing Utilities' legitimate business purposes to use any such information, in accordance with Utilities' documented procurement and compliance policies as they are amended from time to time, including terms and conditions that prohibit release of such information by the recipient.

    B.   Account Access

        1.   Utilities is committed to protecting the confidentiality of its Customer account information. Therefore, Customer account information will not be accessed or disclosed except as indicated herein or as otherwise provided in any applicable law or court order.

        2.   A customer may provide, change or obtain his/her own Customer account information upon review and proof of identification, and may release information or authorize others to have Account Access.

        3.   A Person may have Account Access to a Customer's information, excluding PII, if that Person is specifically authorized on the Customer's account.

        4.   A "person in interest" as defined by applicable law may obtain certain items of information, excluding Personally Identifiable Information, within a Customer's account, in accordance with Utilities' documented customer information policies and programs.

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